

Raquel J. Webster Senior Counsel

December 22, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<u>PUC 1-1</u>

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - o Variance in dollars
 - o Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Tab:	COMBINED	
Date:	12/19/2020	
	2019 Mar day May ka kiki dan San Ott May Day ka San	2020 2019/2020 Variance (Percent Change) 2019/2020 Variance (Amount Change) Mar Arr Mar Inter <
# of Customers	Mair Apr May Jun Jun Jun Jun Sag Sep Oct Nov Dec Jan Peo 675 131 675 774 674 982 674 195 674 379 674 580 675 333 676 158 678 946 631 3451 631 348 63	
Low Income Residential Small C&I	$= \frac{54,078}{69,629} = \frac{54,056}{69,667} = \frac{54,058}{69,682} = \frac{53,983}{69,753} = \frac{53,965}{69,767} = \frac{53,955}{69,882} = \frac{53,955}{70,021} = \frac{53,951}{70,021} = \frac{54,079}{70,182} = \frac{54,480}{70,711} = \frac{54,480}{71,076} = \frac{54,480}{71,174} = $	
Medium C&I	$ - \underbrace{ 13,172}_{1,816} - \underbrace{ 13,182}_{1,816} - \underbrace{ 13,181}_{1,815} - \underbrace{ 13,295}_{1,814} - \underbrace{ 13,210}_{1,814} - \underbrace{ 13,212}_{1,815} - \underbrace{ 13,236}_{1,818} - \underbrace{ 13,250}_{1,829} - \underbrace{ 13,224}_{1,829} - \underbrace{ 13,231}_{1,829} - 1$	
Total # of Customers w/ Arrears	- 763,452 753,455 753,355 753,355 753,355 753,356 755,561 755,561 755,561 755,561 755,561 752,151 772,151 772,155 775 - 100,794 1 108,377 1 102,252 99,177 1 105,154 1 105,559 1 10,654 1 110,647 1 125,007 1 15,586 1 16,414 1 12	1.770 775.271 775.781 775.781 775.781 775.781 775.781 775.570 775.791 775.991
Residential	100,734 108,379 102,252 99,177 106,144 106,559 110,434 110,647 123,009 116,886 116,414 12 22,859 23,424 21,530 20,069 20,012 20,159 21,174 21,573 22,833 23,865 24,390 2	8/2 15/061 14/01/2 12/0621 15/261 15/261 15/261 15/261 15/261 14/261 15/261 14/261 15/261 16/261 16/26 16/261 16/26 16/2
Medium C&	10,3/3 12,651 12,645 9,666 12,315 10,489 12,482 10,404 13,194 12,706 1 1,649 2,188 2006 1,519 1,519 1,670 1,613 1,837 1,627 2,080 2,124 1,855 1 - 159 2,188 2,206 1,519 1,519 1,570 1,570 1,627 1,570 1,627 1,570 1,57	
Total	1 <u>135,783</u> <u>146,867</u> <u>138,665</u> <u>139,661</u> <u>140,566</u> <u>138,897</u> <u>146,141</u> <u>144,431</u> <u>161,344</u> <u>155,352</u> <u>155,093</u> <u>165,093</u> <u>165,093</u> <u>165,093</u>	1. 「「空頭」 医頭」 医頭」 医頭に 医頭に 医頭に 医頭に 医頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三回に 三頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三頭に 三面に 三面が 二面が 二面が 二面が 二二
Residential	50,764 54,685 46,532 42,717 51,718 51,339 54,239 51,384 57,711 51,536 48,683 6 5.033 5.160 4,455 4.011 4,591 4,660 5,200 4,838 4,899 4,950 5,059	
Small C&I	5,941 8,190 7,424 4,794 7,545 5,584 7,556 5,388 8,218 7,530 6,667 987 1,550 1,262 882 1,215 968 1,195 978 1,399 1,428 1,124	247 - 538 - 748 - 548 - 548 - 559 - 559 - 549 - 547 - 547 - 547 - 547 - 547 - 547 - 548 - 548 - 558 - 548 - 558
Large C&I	$- \frac{110}{62,855} - \frac{189}{69,774} - \frac{151}{59,824} - \frac{115}{52,555} - \frac{162}{65,331} - \frac{113}{62,764} - \frac{151}{68,441} - \frac{122}{62,710} - \frac{123}{72,390} - \frac{153}{65,742} - \frac{153}{61,686} - \frac{153}{72,100} - \frac{110}{72,100} - $	131 - 192 - 204 - 131 - 132 - 132 - 134 - 134 - 134 - 134 - 134 - 135 - 7.55 -
Residential		ᅫᆸᆮᇓᆑᆮᇓᇏᆮᇓᇏᆮᇓᇏᆮᇓᇏᆮᇓᇏᆮᇓᇏᆮᇓᇏᆮᇓᇏᆠᆖᇒᅷᆮᇓᇊᆂᇏᆮᇓᇊᆮᇏᆣᆮᇓᅷᆮᇓᅷᆮᇓᅷᆮᇓᅷᆮᇓᅷᆮᇓᆥᆂᇗᆧᆮᇗᆑᆮᇗᆑᆮᆮᆋᇊᆮᆋᇏᆮᅶᇔᆣᆮᇏᆣᆮᇏᆣᆮᇏᆣᆮᇓᅷᆮᇓᅷᆮᇓᅷᆂᇓᆥᆂᆋ
Small C&I Medium C&I	2,411 2,222 2,898 2,196 2,013 2,271 2,297 2,300 2,174 2,365 2,595 3,41 3,51 3,52 3,52 3,54 3,51 3,55 3,54 3,55 3,56 3,56 3,56 3,56 3,56 3,56 3,56	
Large C&I	<u> </u>	37 47 81 44 42 49 36 15 30 34 32 46.9% 200.0% 42.3% 56.9% 212,42 19,863 23,242 24,929 24,341 20,715 46,9% 200.0% 42.5% 7.1% 41.7% 15, 54 30, 17, 15 6 (11) 2 10 7,726 35,693 39,133 30,202 24,442 22,800 19,863 23,242 24,929 24,341 20,715 40,5% 43.6% 5.4% 1.2% 10.9% -11.5% -2.1% 9.3% -44.2% 10,255 12,822 1,225 283 2,223 (2,533) (407) (2,563) (407) (2,563) (407)
# Arrears 90> Residential	30,978 32,412 33,848 37,440 38,352 37,558 37,558 37,558 44,576 44,576 45,870 4	
Low Income Residential Small C&I Modium C&I	14256 14876 13973 13458 13286 13249 13459 1366 14263 1566 14268 1566 14268 1566 14268 1566 15688 1 1 2.021 2.219 2.219 2.219 2.216 2.676 2.657 2.534 2.629 2.716 2.802 2.725 2.944 	
	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	200 336 ¹ 548 ¹ 757 ¹ 751 ¹ 74 ¹ 704 ¹ 610 ¹ 531 ¹ 574 ¹ 564 24.95 ¹ 751 ¹ 154.75 ¹ 135.65 ¹ 134.85 ⁴ 1470 ⁵ 111.84 ¹ 65.55 ¹ 65.75 ¹ 67 ¹ 242 ¹ 471 ¹ 432 ¹ 431 ¹ 413 ¹ 322 ¹ 212 ¹ 219 ¹ 26 25 41 65 77.75 ¹ 65 77.75 ¹ 65 77.75 ¹ 67 531 52, 54 00.05 ¹ 41.45 ¹ 94.15 ¹ 133.75 ¹ 114.75 ¹ 81.15 ¹ 75.75
\$ Arrears 30-60 Residential	15,639,204 16,267,798 12,042,108 8,886,354 9,636,170 11,240,100 12,639,513 10,979,726 10,577,419 10,719,820 13,260,162 18,26	5.44 [13,42]19] 17,703,39] 15,553,919 [14,770,132] 11,65,177 [13,410,54] 1300,4500 [13,35,843] 1300,4500 [13,3
Low Income Residential	3,460,050 3,377,241 2,490,345 17,739,489 17,717,467 1824,281 2,093,820 1906,617 1,854,339 2,059,778 2,608,600 2,89 2,314,874 2,545,604 1,912,070 12,258,44 17,715,470 1,621,352 1975,841 1,641,265 1,746,084 1,734,990 1999,389 2,44	522 1 2456-12 1246-29 124526 124526 124526 124526 124527 124526 124527 124526 124527 12452
Medium C&I	2,840,447 3,131,534 2,172,853 1,716,460 2,278,883 1,798,359 2,195,919 1,855,125 2,293,716 2,266,451 2,186,599 2,60 2,183,407 2,787,280 1,292,514 1,421,445 2,2070,555 1,131,387 2,469,455 1,005,355 1,747,290 2,559,851 2,594,715 2,21 2,192,469,455 1,005,255 1,747,290 2,559,851 2,594,715 2,21	5,200 3226,552 4,05572 2,294,448 2,657,655 2,324,764 2,237,649 2,688,955 2,672,108 2,263,266 12,678,209 42,258,306 12,578,200 49,39,76 81,09,75 53,592 49,914 16,681 23,728 22,76 42,278 42,78 4
\$ Arrears 60-90	244.07.081 224.07.061 235.726 124.084.26 237.726 24.725 24	
Low Income Residential		5,241 [172]
Medium C&I		2111 1127/32 1525/315 128/382 1427/32 34.407 34.70 1525 129/32 10552 300.977 6.44 40.1% 10.0% 1055 407 6.53 405 6.57 405
Total \$ Arrears 90>	<u>11,344,335</u> , <u>512,722,083</u> , <u>512,686,700</u> , <u>59,397,915</u> , <u>57,199,199</u> , <u>56,847,516</u> , <u>57,349,681</u> , <u>58,946,995</u> , <u>58,809,555</u> , <u>58,313,241</u> , <u>510,405,412</u> , <u>512,04</u>	3013 35274189 518.720.332 351.256.827 351.265.29 611.267.216 511.257.245 512.0127 515.510.217 10.012.7 515.510.217
Residential	18,341,1187 19,867,237 21,086,406 23,226,854 24,007,656 23,926,997 33,802,670 23,858,645 26,230,925 27,458,256 29,004,165 29,87 11,754,374 12,715,678 12,721,947 12,548,755 12,747,6065 12,615,322 12,726,248 12,889,150 13,739,248 14,074,262 14,721,054 13,80	
Medium C&I	1212-2017. 34466.11 348.10. 1212-212 34.22 342.12. 1212-212 1212-2122-2122-2122-2122-	
Total S Total Arrears	522,299,273 534,506,111 536,539,103 538,274,362 539,115,598 539,211,591 539,238,479 539,517,855 542,910,526 544,641,370 546,815,226 546,76	3288 250.289 420.551 51.2015 51.2015 1.20125 1.20125 1.20125 1.20125 1.20125 1.20125 1.20125 1.20125 1.2017 1.5528 1.2017
Residential Low Income Residential	40,960,190 44,031,435 41,082,188 38,210,691 38,215,016 39,454,164 41,129,767 40,680,945 42,598,524 43,571,012 48,722,747 56,42 17,855,608 18,922,347 17,738,021 16,118,641 15,547,777 15,665,403 16,161,620 16,420,845 17,154,879 17,675,094 19,179,014 18,83	
Small C&I	4.122.016 4.507.355 4.019.655 3.269.796 3.225.796 3.44.231 3.797.269 3.645.083 3.965.603 3.946.213 4.391.3361 4.391.3361 4.391.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.391 4.39	2007 6.113.711 8.137.203 7.092.021 7.130.531 7.07.139 7.04.256 7.370.073 7.12554 7.16534 7.726543 48.44 80.5% 90.6% 115.9% 94.18 95.5% 86.4% 55.5% 54.86.4% 1.59.6630 3.495.264 3.294.564 1.59.3666 1.204.737 3.346.204 3.57.754 3.482.201 3.422.901 3.27.74 3.422.901 3.27.74 3.422.901 3.27.74 3.422.901 3.27.74 3.422.90 3.05.64 65.5% 54.86.
Total Billed Sales kWh or therms	<u>570,081,589</u> <u>575,737,650</u> <u>569,563,692</u> <u>562,752,569</u> <u>563,733,752</u> <u>563,674,586</u> <u>567,962,709</u> <u>565,852,941</u> <u>569,940,929</u> <u>572,295,500</u> <u>579,870,103</u> <u>587,23</u>	5002 4321/55 4717/265 3768/79 4021/665 5,687555 5,294,121 3945,058 4264,207 46211/60 55,587556 5,294,121 3945,058 4264,207 46211/60 55,58756 5,294,121 3945,058 4264,207 46211/60 55,58756 5,294,121 3945,058 4264,207 46211/60 55,58756 5,294,121 3945,058 511,020,208 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,294,121 3945,058 511,020,356 5,58756 5,2845,07 511,113,513 511,020,356 5,58756
Residential	249,961,813 203,392,856 197,891,015 198,297,493 274,460,888 347,737,188 265,643,409 190,963,111 188,402,630 243,580,115 285,302,002 233,88 21,123,701 17,515,416 16,580,000 15,916,176 20,630,919 25,810,603 19,257,597 14,392,617 14,737,878 19,441,313 22,165,435 18,32	
Small C&I Medium C&I	60,501,499 55,363,476 51,663,015 53,571,483 59,013,215 68,525,479 59,909,466 50,776,478 47,100,630 55,982,487 66,125,889 58,12 110,226,360 101,222,717 103,118,895 101,813,243 116,763,892 133,762,815 116,851,192 101,498,668 94,754,522 107,941,332 123,767,710 106,80	9.47] 13:00:09] 13:29:48] - 4937:73] - 4937:73] - 4937:73] - 4937:73] - 4937:73] - 4939:73] - 4937 - 494 -
Large C&I	207,851,024 215,280,848 190,444,782 194,342,846 221,138,906 240,623,435 214,367,576 190,894,212 197,354,004 203,571,699 103,748,589 222,01 649,664,395 592,785,314 559,697,707 563,941,241 692,007,820 816,459,519 676,029,240 548,525,285 542,349,613 630,516,966 611,109,625 639,15	1941 214781011 207264021 194784421 175554721 19475545 19475545 1947554 1947554541 194755454 194755454 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 1947554 19475545454 194755454 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475 194755454 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 19475545 1947554 194755454541 194755454 194755454 194755454 194755454 1947554544 19475545444 19475545444 19475545444 194755444 194755444 1947544444444444444444444444444444444444
Billed Total Revenue S Residential	579,385,302 563,446,327 556,480,259 549,549,106 566,513,964 573,756,186 561,142,720 558,648,425 553,155,205 582,178,103 5102,204,276 577,41	अत्र अक्षत्र अक्षत्र अक्षत्र का स्टान्ट्र स्टान्ट्र स्टान्ट्र स्टान्ट्र न्यूटन स्टान्ट न्यान्ट स्टान्ट न्यान्ट न्यान्ट स्टान्ट न्यान्ट स्टान्ट न्यान्ट स्टान्ट न्यान्ट स्टान्ट न्यान्ट स्टान्ट स
Small C&I	2510/42/39 34/193/994 252667/301 253/266/72 353/260/72 353/260/72 532/260/72 532/74/904 53/274/266 515/97/566 517/87312 515. 515/74/904 512/768/911 510/960/266 518/911/363 512/00/912 512/741/550 511/547/543 511/379/32 511/24/2666 515/97/566 517/87312 515. 57/766/67 57 57 57 53/243 5199/82/56 518/21/06 52/2475/24 52/266/513 510/516/36 51 510/516/36 51 510/37/66	
Large <u>C&</u> I	\$27,996,240 \$26,495,953 \$124,825,572,175 \$155,895,098 \$129,986,928 \$115,732,217 \$129,986,928 \$115,732,17 \$129,986,928 \$115,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$129,986,928 \$120,782,17 \$120,986,928 \$12	5.412 12.5215.647 24.5215.647 24.5215.647 24.5215.647 25.5215.51 25.5536.55 25.555.55 25.555.55 25.555.55 25.555.55
Supplier Receivables Purchased (for EDCs)(1) Residential	▋゠゠ヺ゠゠ヺ゠゠゠ゖ゠゠゠ゖ゠゠゠ゖ゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠゠	
Low Income Residential Small C&I		
Large C&I	┥	
Total Revenue Billed \$ (Line 11 + Line 12) Residential	79,385,302 63,446,327 56,480,259 49,549,106 66,513,964 73,756,186 61,142,720 58,648,425 55,155,205 82,178,103 102,204,276 77,41	100 795178 7259166 6551772 556421 414584 564001 6394589 610428 610539 5100284 605169 5100284 505169 5100284 5000000000000000000000000000000000000
Low Income Residential Small C&I	7,002,594 4,743,494 3,884,361 3,364,875 3,988,078 4,371,287 3,722,653 3,779,841 3,988,721 5,570,248 6,313,907 4,97 15,744,904 12,768,911 10,960,820 9,911,363 12,000,912 12,741,550 11,547,543 11,379,432 11,242,666 15,097,666 17,897,312 15,35	241 1499 1299 1299 1299 1299 1299 1299 1
Medium C&I	25566.07] 22532343] 1984.266 18,471.066 42255.424 20,606.00 22534.586 1979.899 10542034 27.412.84 27.7 27.965.240 36.455.95 24.213.562 21.735.94 24.606.53 23.562.587 24.318.314 25.572.17 20.531.198 25.572.170 29.472.823 24.86 3155.885.966 5139.886.528 515.733.248 510.032.344 513.489.01 515.8882.259 5121.245.577 511.805.851 5107.443.284 5105.283.70 5183.028,001 515.688	63.16 22.255.589 DiteR4465 16.507.384 21.397.492 24.356.322 22.445.509 20.255.299 10.25% 6.28% 2.49% 3.88 [\$1.295.168] 10.2457.471 [\$1.27.40.387 [\$1.295.168] 21.397.492 23.382 22.355.299 21.285.271 40.385 [\$1.297.401] [\$1.28.77.601] \$2.00.701 \$2.40.501 \$2.50.77.401 \$2.00.701 \$2.40.501 \$2.50.77.401 \$2.00.711 \$4.401 \$2.805.701 \$2.18.721 \$2.00.711 \$4.401 \$2.805.701 \$2.18.721 \$2.00.711 \$4.401 \$2.805.701 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 \$2.50.751 </th
\$ Revenue (Payments) Received (2)		
Residential	8385,903 7602627 64,132,60 51,017,617 56,356,336 69,077,087 66,940,760 61,286,503 50,088,882 66,489,347 84,474,270 79,79 4,151,123 5,388,763 4,412,611 4,418,506 3,562,341 3,408,2651 3,333,492 3,277,260 2,477,343 2,963,744 4,469,233 5,77 16,911,723 14,755,528 13,303,869 9,474,005 13,563,558 12,421,294 1,561,643 9,1665,613 11,764,514 1,566,157 14,74	1/1/2 1/25/2/1/25/25/25/25/25/25/25/25/25/25/25/25/25/
Medium C&I Large C&I	25,330,874 23,303,570 23,144,131 17,386,602 18,040,190 20,656,047 18,507,746 19,848,173 15,442,636 18,861,617 24,285,270 22,37 25,967,784 23,849,883 26,959,712 20,215,781 21,947,339 26,621,372 20,989,469 24,470,781 20,527,129 22,147,610 26,001,757 24,99	0.17 1453124 1182445 1182445 1182445 1182445 1182445 1182451 1
Total # Revenue (Payments) Received	\$156,216,407 \$143,346,372 \$132,433,349 \$102,779,312 \$110,323,134 \$132,076,146 \$121,033,716 \$120,539,759 \$97,698,220 \$122,217,512 \$154,802,266 \$147,67	
Low Income Residential	252,776 524,809 540,008 488,613 561,929 544,499 555,751 599,287 552,567 584,006 599,014 55 43,234 50,855 49,961 51,239 52,256 47,311 46,280 50,256 43,441 47,611 52,735 6 64,000 63,534 68,716 50,011 66,110 66,110 66,110 66,104 60,857 77,065 61,03 67,004 80,570 6	
Residential	- 11.557 - 11.568 - 11.759 - 14.557 - 11.552 - 15.568 - 12.284 - 14.157 - 15.558 - 12.568 - 12.462 - 14.1627 - 15.558 - 1 - 2.119 - 2.099 - 2.330 - 2.115 - 2.125 - 2.285 - 12.557 - 15.7575 - 14.527 - 14.217 -	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Total Difference Between Billed and Received Rever Recidential		
Low Income Residential	[\$4,469,602] [\$12,582,301] [\$4,289,502] [\$5,066,323] \$5,066,323 \$15,679,756 \$17,730,005 \$2,37 \$2,851,471 [\$652,852] [\$1,053,631] \$365,131 \$366,131 \$506,161 \$507,981 \$15,157,778 \$2,665,944 \$2,144,613 [\$79 \$2,851,471 [\$652,852] [\$1,053,631] \$365,131 \$366,131 \$507,981 \$15,157,778 \$2,666,944 \$2,144,613 [\$79 \$4,000,000 \$1,252,778 \$2,000,000 \$1,000,000 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$2,144,613 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000 \$1,000,000	100 (001) 101 (001) 102 (012) 102 (0
Small C&I		5.47] 5.55.41 (55.547) 5.55.45 (55.547) 5.55.45 (55.547) 5.55.45 (55.547) 5.55.54 (55.547)
Total Customers on Arrearage Mgmt/Forgiveness Pl	(\$121,309) (\$13,359,444) (\$16,700,081) \$253,032 \$21,165,877 \$4,806,093 \$211,882 (\$1,358,945) \$9,945,608 \$28,27,335 (\$2,65 and \$1,000) and \$1,000 and \$1,00	
Customers on Arrearage Mgmt/Forgiveness Pl Residential Low Income Residential Small C&u Medium C&u	$ \frac{682}{1,857} - \frac{711}{2,074} - \frac{766}{2,645} - \frac{731}{2,965} - \frac{711}{3,046} - \frac{720}{3,161} - \frac{687}{3,118} - \frac{653}{3,056} - \frac{596}{2,875} - \frac{539}{2,657} - \frac{539}{2,516} - \frac{592}{2,516} - \frac{592}{2$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Small C&I Medium C&I	┨╶╴┋╶╴┋╴╴┋╴╴┋╴╴┋╴╴┋╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴╴	
Medium C&i Large C&i Total Customers Disconected for Non-Payment Residential Low Income Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	ᆅᆮᆣᆅᆣᆣᆅᆣᆣᆅᆣᆣᆅᆣᆣᆅᆣᆣᆅᅷᆣᅖᅷᆣᅖᅷᆣᅖᅷᆣᆣᆐᆣᆣᄦᆣᆣᆣᄦᆣᆣᆣᄦᆣᅮᆣᄦᅷᅮᆣᄦᅷᅮᆂᄣᅷᆍᆂᄣᅷᆃᆣᄦᅷᆍᆍᅓᅷᆍᅸᅑᅾᅷᆣᅹᅷᆍᆣᅋᅷᅸᆣᄺᅷᆍᇉᄪᄮᅷᆍᄪᄮᅷᆃᆣᄪᅷᆍᆣᆖ
Residential	$ \frac{1}{3} - \frac{234}{281} - \frac{874}{288} - \frac{1}{288} - \frac{1}{283} - \frac{776}{218} - \frac{1}{278} - \frac{1}{284} - \frac{1}{283} - \frac{1}{283} - \frac{726}{281} - \frac{1}{284} - \frac{1}$	
Small C&I Medium C&I	$\frac{1}{1} - \frac{39}{5} - \frac{57}{8} - \frac{26}{4} - \frac{42}{4} - \frac{26}{4} - \frac{34}{5} - \frac{34}{5} - \frac{31}{2} - \frac{17}{5} - \frac{58}{2} - \frac{32}{4} - \frac{24}{1} - \frac{24}{1} - \frac{26}{1} - \frac{34}{1} - \frac{31}{2} - \frac{31}{5} - \frac{17}{5} - \frac{58}{2} - \frac{32}{4} - \frac{24}{1} - \frac{24}{1} - \frac{17}{1} - \frac{17}{5} - \frac{58}{5} - \frac{58}{2} - \frac{32}{4} - \frac{24}{1} - \frac{17}{1} - \frac{17}{5} - \frac{58}{5} - \frac{17}{5} -$	
Residential		10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Residential	13,10914,41316,22216,90316,30815,85815,90215,75014,31413,80513,1401	2週二 予約二 予約二 予約二 予約二 予約二 受け 二 受け
Small C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	3244 2,00 2,248 2,207 2,375 2,465 2,163 2,147 2,256 2,337 2,138 2,715 46,78 5,815 5,716 5,72 3,828 5,72 5,78 5,82 5,78 5,78 5,78 5,78 5,78 5,78 5,78 5,78
Customers on Payment Plans Residential Low Income Residential Small C&I Medium C&I Large C&I Total	$\frac{1}{1} - \frac{37}{12} - \frac{41}{11} - \frac{46}{5} - \frac{56}{12} - \frac{55}{21} - \frac{54}{21} - \frac{42}{11} - \frac{42}{11} - \frac{31}{11} - \frac{40}{11} + \frac{45}{11} - \frac{45}{11} - \frac{52}{11} - \frac{54}{11} - \frac{54}{1$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Total Current A/R Current A/R Exidential Low Income Residential Smail C&l Medium C&l Large C&l Total Collection Effectiveness Residential	<u>55,492,047</u> 41,972,856 35,607,414 36,452,247 41,310,260 49,952,644 43,536,601 56,960,754 43,317,163 56,820,400 61,15	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Low Income Residential	6.070,045 3.720,308 2.940,861 2.671,187 2.717,721 3.420,276 3.097,819 2,813,542 3.196,259 4.223,584 5.059,075 3.79 11.098,759 8.801,393 7.198,007 7.307,770 7.805,111 8.583,176 8.226,643 7.257,610 8.157,437 10,768,450 12,092,383 11,57	1,932 3,341,973 3,236,548 2,906,733 2,373,349 3,382,966 3,740,287 3,013,860 2,221,270 2,662,966 53,045,400 44.9% -13.0% -1.2% -11.2% 24.5% 9.4% -2.7% -21.1% -16.7% -15.7% -11.2% -14.2% -15.7% -11.2%
Medium C&l	17,67,430 15,192,781 13,257,197 13,136,873 13,471,835 13,852,380 13,900,015 12,966,569 13,302,793 16,574,114 13,200,820 17,41 17,889,598 16,844,679 14,065,719 15,514,009 15,243,383 15,490,865 16,867,105 15,565,733 15,916,869 17,426,669 17,869,099 17,87 17,910,910,910,910,910,910,910,910,910,910	5,777 15,086,60 18,57771 15,095,60 17,1775,61 20,7857 17,056 140,995,57 17,056 140,995,57 17,056 140,995,57 17,056 140,995,57 17,056 140,995,57 17,056 140,995,57 17,056 15,056,560 17,1775,561 20,275,551 17,028,77 15,056,560 17,1775,561 20,275,551 17,028,77 15,056,560 11,5777 11,570,560 17,1775,518 20,275,551 17,028,77 15,056,560 11,5778 10,276 140,760 92,388 10% 0.9% 0.9% 0.9% 0.9% 0.9% 0.9% 0.9% 0.
Collection Effectiveness		
Low Income Residential	24.2% 24.8% 24.6% 22.5% 18.5% 18.0% 18.8% 14.3% 18.5% 17.2%	25 98 17 5% 15 2% 16 4% 14 4% 11 3% 15 4% 17 4% 19 9% 12 8% 11 2% -37.0% -37.7% -41 3% 40 7% -16 5% -3 3% 5.6% -11 0% -8.9% -8.4% -10.1% -11.2% -3.1% -0.6% 1.1% -1.6%
Medium C&	83.5% 85.7% 86.1% 86.3% 86.5% 84.5% 86.3% 80.1% 82.7% 86.6% 88.3% 90.6% 91.2% 88.5% 93.2% 87.1% 94.1% 80.0% 97.5% 88.5% 63.8% 66.0% 93.2% 65.2% 65.5% 64.3% 64.5% 64.5% 57.6% 63.6%	25년 - 11월 - 11일 - 11 11일 - 11일 - 11일 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 - 112 1133 - 1133 - 1134 - 1
Total	65.8% 66.0% 63.2% 66.2% 66.5% 64.3% 66.6% 57.6% 63.6% 66.9%	62.5% 60.8% 66.5% 52.9% 50.3% 57.1% 56.1% 52.3% 48.8% 46.9% 43.4% 51.9% 59.3% 50.5% 53.8% 55.6% 58.6% 58.6% 58.6% 58.6% 51.5% 50.5% 51.5% 50.5\% 50.5\%

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Narragansett Electric Company (Electric Business)

Date:	12/19/2020											
	2019 2020	2019 / 2020 Variance (Percent Change) 2019 / 2020 Variance (Amount Change)										
# of Customers	Mar Apr May Jun July Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov 12/19/2020	Mar Apr May Jun Jul Aug Sep Oct Nov Oct Dec Apr May Jun Jul Aug Sep Oct Nov Oct Dec Apr May Jun Jul Aug Sep Oct Nov Oct Dec Apr May Jun Jul Aug Sep Oct Nov Dec 9 1.2% 1.4% 1.5% 1.6% 2.0% 1.9% 5.017 5.785 5.835 6.240 5.570 6.758 6.539 8.075 7.597 - - 5.017 5.785 5.835 6.240 5.570 6.758 6.539 8.075 7.597 - - - 5.017 5.785 5.835 6.240 5.570 6.539 8.075 7.597 - - - - - - - - - - - - - - - - - <										
Low Income Residential Small C&I	33,730 33,723 33,724 33,684 33,697 33,700 33,711 33,759 33,774 33,649 33,948 33,981 33,994 33,998 34,243 34,191 34,653 33,469 33,286 31,441 30,980 30,87 50,977 51,024 51,022 51,217 51,283 51,270 51,041 51,581 51,829 52,070 52,138 52,356 52,454 52,659 52,675 52,775 52,799 52,722 52,718 52,723 52,768 52,75	0 0.8% 0.8% 1.6% 1.5% 2.2% 0.6% -1.3% 6.9% 3.5% 2.2% 2.6% 2.2% 1.8% 1.4% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5										
Large C&I	50/21 50/26	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$										
# of Customers w/ Arrears	61,152 65,215 61,544 60,130 65,491 67,412 71,579 72,123 79,745 75,462 73,196 78,962 82,598 85,457 80,380 82,261 77,379 83,247 90,003 91,765 92,495 87,93	7 35,1% 31,0% 30,6% 36,8% 18,2% 23,5% 27,7% 16,0% 21,445 20,242 18,836 22,133 11,888 15,835 18,424 19,642 12,750										
Small C&I Medium C&I	$ \begin{bmatrix} 15008 \\ 1307 \\ 1,2501 \\ 1$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$										
Large C&I	84 117 131 96 140 104 122 107 102 144 120 98 135 155 136 130 119 131 101 116 136 16 83,643 83,644 85,825 81,532 89,974 90,178 97,275 95,920 106,504 101,994 99,541 106,520 111,427 114,256 106,369 107,803 101,955 107,960 114,616 116,204 117,133 11,27	11 60.7%1 32.5% 3.8%1 35.4%1 -15.0%1 26.0% -17.2%1 8.4% 33.3%1 51 31 31 51 341 (21) 27 (21) 9 34 6 33.2% 27.4% 23.9% 32.2% 13.3% 19.7% 17.8% 21.1% 10.0% 27.784 24.592 20.543 26.271 11.981 17.782 17.341 20.284 10.629										
Residential	- 30,533 - 33,483 - 29,585 - 28,261 - 35,046 - 36,480 - 3	7 17.2 17.3% 3.8% 10.4% 9.7% -21.5% 3.2% -3.9% 5.2% 18.9% 1.5.7% -28.7% 3.5.1% 1.5.2% 10.2% 10.5% (696) (25) (1.56) (2.25) (1.56) (2.20) (2.20										
Small C&I Medium C&I		8 64.3% - 33.1% - 34.3% - 13.3% - 34.6% - 4.3% - 35.5% - 27.2% - 36.9% - 2.776 - (75.2) - (2.04) - 480 - (2.108) - (184) - (2.155) - 1.107 - (1,021) - (1,02										
Total		$\frac{1}{5} - \frac{24.78}{22.38} - \frac{31.18}{5.78} - \frac{15.28}{15.28} - \frac{24.38}{8.88} - \frac{24.38}{4.78} - \frac{4.78}{4.78} - \frac{4.78}{18.98} - \frac{30.78}{18.98} - \frac{30.78}{16.02} - \frac{100}{10.000} - \frac{110}{10.000} - \frac{1100}{10.000} - $										
Residential Low Income Residential EmpliCR4	1203 12109 12532 11515 10189 11571 12994 16,004 15.75 14,504 14,302 13,253 17,333 18,176 14,690 12,179 11,635 10,916 13,846 15,814 14,310 11,52 1,888 1,898 1,821 1,643 1,643 1,608 1,008 2,327 2,123 2,026 1,939 2,153 18,18 1,666 1,414 1,282 1,309 1,655 1,718 1,555 1,29 - 7782 - 560 - 162 - 16	12 54.7% 50.1% 17.2% 5.8% 14.2% -5.7% 6.6% -1.2% -12.1% 6.10 6.067 2.158 664 1.446 6551 852 (190) (1.965) 14 14.0% -6.2% -11.2% -33.2% 265 (60) (215) (229) (153) (299) (273) (742) (772) 1 -5.2% -6.6% -0.0% -33.2% 265 (60) (215) (29) (153) (299) (273) (742) (772) 1 -5.2% -6.0% -1.4% -1.0%										
Medium C&I	$ \begin{bmatrix} -\frac{241}{15} & -\frac{245}{14} & -\frac{245}{12} & -\frac{204}{14} & -\frac{205}{10} & -\frac{244}{17} & -\frac{222}{11} & -\frac{233}{14} & -\frac{225}{13} & -\frac{155}{30} & -\frac{176}{11} & -\frac{267}{32} & -\frac{493}{24} & -\frac{191}{19} & -\frac{182}{16} & -\frac{167}{12} & -\frac{148}{16} & -\frac{164}{15} & -\frac{200}{17} & -\frac{21}{11} & -\frac{21}{12} & -\frac{164}{15} & -\frac{200}{17} & -\frac{11}{11} & -\frac{256}{15} & -\frac{176}{11} & -\frac{256}{15} & -\frac{176}{11} & -\frac{267}{15} & -\frac{493}{24} & -\frac{191}{19} & -\frac{182}{16} & -\frac{167}{12} & -\frac{148}{15} & -\frac{106}{17} & -\frac{11}{11} & -\frac{11}{10} & -\frac{11}{$	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $										
Total		7 45.5% 45.5% 45.5% 11.0% 0.8% 7.6% 40.7% 40.7% 40.7% 14.4% 68.5% 7.6% 10.7% 58.6% 7.6% 11.7% 11.0% 11.627 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.1013 11.527 11.527 11.527 11.528 11.52										
Low Income Residential	8,625 8,706 8,325 8,471 8,406 8,226 8,487 9,524 10,026 10,033 9,985 10,101 10,497 10,186 9,977 10,073 9,730 9,371 9,017 9,397 9,43 1,684 1,782 1,805 1,994 2,054 2,244 2,235 2,412 2,377 2,655 3,581 4,628 4,499 4,211 4,025 3,641 3,246 3,316 3,34	18 17.1% 20.6% 22.4% 17.8% 19.8% 18.1% 13.1% 6.2% -1.3% 1.476 1.791 1.667 1.694 1.083 530 11277 19 56.5% 101.0% 156.4% 125.6% 100.6% 155.9% 78.1% 51.5% 48.7% 951 1.799 2.823 2.504 2.153 2.086 1.597 1.104 1.086										
Large C&I		V 27.25% 88.0% 125.25% 126.25% 126.45% 127.55% 127.85% 82.5% 64.0% 1 64.0% 1 64.0% 162.5% 162.25% 26.0% 26.0% 128.L 144.L 12 21 0.0% 26.7% 20.0% 64.7% 81.3% 113.3% 44.4% 61.5% 61.5% 0 4 4 11 13 17 8 8 8 1 4 44.25% 65.4% 83.2% 74.25% 74.25% 75.7% 77.15% 61.0% 122.250 24.743 23.050 22.050 23.357 22.012 123.857 22.770 1 125.25% 127.70 1 125.25\% 127.70 1 125.25\% 127.70 1 125.25\% 127.75\% 127										
\$ Arrears 30-60 Residential												
Small C&I	1.125.066.19 51.266.295 51.262.215 51.964.172 51.566.200 51.973.554 51.552.960 51.957.40 51.794.912 51.676.691 51.883.80 52.986.05 51.824.744 53.528.826 52.331.151 52.000.800 52.001.224 52.107.141 52.000.800 52.001.224 52.001.425 5	21 23.38% 48.5% 21.2% 37.9% 3.2% 22.3% 12.9% 30.9% 11.9% 55.95.10 57.55 127.65 157.55										
Large C&I	51765.085 52.088.877 51.021.078 51.217/107 51.785.984 593.026 51.207/793 585.084 51.482.088 51.208.107 51.06.009 51.585.089 51.217/104 51.687.541 51.000.000 51.585.084 51.200.000 51.585.084 51.485.080 51.585.084 51.485.088 51.200.000 51.585.084 51.200.000 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.585.084 51.200.000 51.200.0	2 30.9% 546,054 123,517 475,163 787,002 742,609 1315,383 646,569 546,054 123,517 475,163 787,002 742,609 1315,383 646,569 1421% 15,60% 15,60% 546,054 123,517 475,163 787,002 742,609 1315,383 646,569 546,169 142,1% 15,60% 546,054 15,00% 546,054 540,12,464 55,668,760 542,142,142 14,1										
Residential	53.983.391 54.184.425 53.388.334 53.215.294 52.661.183 51.2929.874 53.670.916 54.855.581 34.791.956 54.301.964 54.469.100 54.999.163 56.380.783 56.380.718 56.390.718 56.390.718 56.390.718 55.357.637 55.376.794 57.683.274 59.789.008 58.585.581 57.001.79 51.377.437 51.377.644 51.253.581 51.048.769 58.250 51.065.119 51.376.477 51.377.491 51.277.20 51.377.494 51.580.005 51.360.415 51.229.740 51.257.721 51.048.499 51.001.269 51.288.709 51.2	4 59.5% 59.7% 60.3% 89.6% 101.3% 83.5% 108.2% 101.6% 78.2% 25.386.159 2.496.410 2.404.405 2.880.256 2.686.254 2.445.920 3.977.358 4.593.827 3.747.597 8 11.5% 1.3% 1.7% 13.6% 71.9% 12.2% 18.8% 4.9% 3.2% 51.83.768 (17.2.3%) (21.841) 138.552 1.88.078 109.009 203.650 67.246 (41.16.2)										
Medium C&I	_ \$521,055_ \$516,860_ \$544,826_ \$400,250_ \$333,47_ \$133,043_ \$4594,413_ \$000,001_ \$537,463_ \$547,663_ \$546,455_ \$1272,37_ \$127,464_ \$523,410_ \$761,276_ \$77,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$17,564_ \$128,164_ \$12	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$										
Total	55,645,255 55,595,257 285 55,257,285 55,257,285 54,425,55 54,455,5594 55,265,251 57,251,165 55,255,571 57,250,195 57,475,124 59,209,757 511,00,1067 510,515,153 59,442,116 58,719,716 58,981,000 510,295,509 513,738,339 512,045,120 510,011,62 51,051,110 51,											
Low Income Residential	57,447,249 57,993,08 57,714,734 57,895,557 57,855,515 57,815,515 57,815,557 51,815,57,815,557 51,815,57,815,557 51,815,57,815,557 51,815,57,815,557 51,815,558 51,815,588 51,815	2 33.5% 36.0% 41.5% 50.5% 41.5% 51.5% 47.3% 38.7% 30.6% 252.55.66 2.06.576 3.20.08.57 62.25.27.67 32.00.881 3.01.35.71 2.75.63.81 3.01.35.71 7.705.521 2.705.521<										
Medium C&I	\$283,633 \$313,515 \$209,730 \$306,959 \$338,655 \$328,354 \$3392,470 \$363,728 \$431,711 \$444,889 \$444,664 \$428,783 \$485,219 \$588,274 \$1,494,458 \$1,757,125 \$19,876,659 \$109,655 \$1,834,437 \$1,576,532 \$1,282,896 \$1,290,55 \$1,290,55 \$1,584,851 \$10,196,105	5 33.4% 181.5% 382.5% 472.4% 491.5% 507.7% 367.4% 360.9% 323.6% 5121.586 569,059 1.184.728 1.450.156 1.551.561 1.667.002 1.441.967 1.312.524 1.392.215 3 7.8% 7.5% 13.7% 114.2% 91.4% 72.1% 79.4% 71.0% 151.3% 51.2% 14.119 34.771 214.577 1217.128 227.589 215.019 195.010 349.297 7 7 57.1% 73.3% 93.9% 100.2% 113.7% 125.8% 128.5% 139.6% 133.6% 511.665.506 515.663.881 520.125.478 521.97.485,276.57 521.310.233 531.528.072 534.682.467 7										
S Total Arrears Residential Residential Residential	533,948,960 54,878,528 522,919,886 521,551,987 522,260,806 524,687,330 534,687,330 534,687,330 534,687,330 534,687,380 534,687	1 53.8% 51.4% 52.6% 99.8% 55.6% 102.7% 112.8% 124.3% 120.1% 51.2883.029 152.6%,728 18.936.580 21.513.4% 21.277.335 125.362.241 30.434.101 33.589.921 34.113.580 1										
Small C&I	310342340 310442347 310440149 310042139 31001448 31074677 3104567 3144743 311742745 3117457457 3144577 3142574 3152449 3124473 31060212 3125563 3204848 32570468 52925303 52956758 5326707 33143218 3325788 32174773 3340213 354113 5443548 55800236 5560928 5470904004 55489566 5510450 5555206 5565206 5655208 562093 22730882 2295341 5224534 5157468 51277488 5127748 5143757 53143218 3325788 321747 53245778 53427747 51047578 5487578 5327477 53143218 532578 5320023 555000236 5560028 54703788 5487578 5320000 55500058 55000000 55487578 53200000 55487578 53200000 55487578 53200000 55487578 53200000 55487578 53200000 55487578 53200000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 532000000 55487578 53200000000 55487578 5320000000 55487578 53200000000 55487578 532000000000 55487578 532000000000000000000000000000000000000	7 425% 2565,66 3,216,77 552% 40,6% 47.1% 251% 215% 2556,66 3,216,77 557,427 4,065,24 4,057,98 4,057,98 4,057,98 5,067,10 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,80,473 5,07 2,80,473 5,07 2,80,473 5,07 2,83,830 5,00 2,472,09 5,07 2,83,830 5,00 2,472,09 5,07 2,80,473 5,07 2,80,473 5,07 2,80,473 5,07 2,80,473 5,07 2,83,830 5,00 2,472,00 5,07 2,472,00 5,00 5,07 2,472,00 5,07 2,472,00 5,00 5,07 2,472,00 5,00 5,00 5,00 5,00 5,00 5,00 5,00										
Large C&I Total Billed Sales kWh or therms	52,292,945 52,522,382 51,924,770 51,622,151 52,202,563 51,463,115 52,555,656,10 51,344,466 51,493,596 52,528,407 52,660,01 51,843,385 52,996,523 52,946,209 52,600,881 2764,4000x 53,708,569 53,944,500 53,727,112 53,276,198 53,563,855 54,291,88 542,587,479 540,556,250 21,258,572 540,542,543 537,754,170 540,056,177 540,056,171 541,571,341 546,421,441 544,880,109 547,837,158 548,558,382 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 569,664,551 571,647,966 579,285,372 546,280,123 549,100,100 547,837,158 548,592,382 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 569,664,551 571,647,966 579,285,372 546,280,123 547,842,741 544,880,109 547,837,158 548,592,382 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 540,542,543 537,754,170 540,050 547,837,158 548,592,382 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 540,542,543 537,94,170 540,936,174 541,571,341 546,421,441 544,880,109 547,837,158 548,592,342 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 540,642,51 571,647,966 579,282,372 546,280,123 547,942,144 544,880,109 547,837,158 548,592,342 551,936,611 555,323,642 560,948,018 567,922,740 566,692,135 540,542,543 537,754,170 566,752,274,100 540,936,174 541,571,341 546,421,441 544,880,109 547,837,158 548,592,342 551,936,641 557,222,740 566,692,135 540,642,144 540,144,144,144,144,144,144,144,144,144,1	12 30.7% 12.3% 39.8% 70.4% 72.1% 169.6% 2.7% 143.7% 93.3% 5703.579 332,047 766,111 1,142,298 1,587,006 2,481,575 70,502 1,931,734 1,720,259 - 6 43.1% 52.3% 69.4% 84.3% 79.0% 90.7% 96.1% 91.1% 518,360,540 523,325,460 528,149,492 531,617,0381 531,617,92 539,858,772 544,052,739 544,573,392 -										
Residential	219.756.184 ⁺ 183.753.979 ⁻ 185,764.185 191,785,656 ⁺ 270,542,849 ⁻ 344,045,751 261,815,047 ⁺ 185,762,701 176,577.990 218,680,024 262,620,300 ⁺ 206,990,343 202,833,419 205,593,448 201,016,204 210,448,099 316,255,729 ⁺ 382,026,612 266,952,054 206,584,212 198,500,947 ⁺ 104,585,950 16,532,5919 15,649,880 15,001,111 15,247,635 ⁺ 20,211,443 25,407,523 18,833,878 ⁺ 13,864,421 13,701,980 17,203,240 19,548,134 ⁺ 16,158,060 16,532,919 16,772,046 16,426,723 16,277,521 23,097,518 29,029,822 19,862,580 14,6626,519 14,6686,071 10,6686 16,532,919 16,772,046 16,426,723 16,277,521 23,097,518 29,029,822 19,862,580 14,6686,071 10,6686 16,532,919 16,772,046 16,426,723 16,277,521 23,097,518 29,029,822 19,862,580 14,6626,519 10,6686 16,532,919 16,772,046 16,426,723 16,277,521 23,097,518 29,029,822 19,862,580 14,6626,519 14,6868 14,646 16,532,919 16,772,046 16,426,723 16,277,521 16,277,521 16,277,521 18,260 16,626,519 14,6686 14,666 16,542 16,542 16,772,54 16,77	7.7% 11.9% 8.2% 9.7% 16.9% 11.0% 2.0% 11.2% 12.9% 16.90% 521,839,469 515,552,019 516,663,249 545,712,880 537,980,881 55.137,007 520,821,511 522,043,008										
Medium C&I	[5]:32;333 22;7(4;35] 50;210;644 52;858;669 58;577;152 68;07]:301 59;475;002 501;97;478 45;65;161 52,432;173 10;320;655 15;66;022 50;309;117 47;52;567 45;52;143 52;180;206 65;644;17 56;337;42 53;38;959 45;32;406 14;468;573 94;69;173 98;64;173 98;748;856 92;44;500 115;066;29 145;103;260;19 46;97;20 90;407;607 100;320;108 114;468;573 98;574;412 97;883;566 19;248;374 148;473 18;164;17 55;203;01;145;145;14 124;902;259 103;37;158 18;05;145;145;145;145;145;145;145;145;145;14	- 0.5% - 4.7% - 5.5% - 8.1% 1.0% - 2.9% - 5.3% 0.6% - 0.7% [483,111] [5,465,247] [5,467,247] [5,47,247] [5,47,247] [5,47,247] [5,47,247] [5,47,247] [5,47,247] [5,										
Total Billed Total Revenue \$ Residential												
Low Income Residential	S1.87.1341 S2.762.205 S2.863.359 S2.843.182 S3.807.066 S3.187.040 S3.97.040 S3.060.055 S2.883.591 S2.885.593 S2.702.590 S3.886.483 S3.180.666 S3.182.764 S3.187.743 S3.277.040 S3.060.085 S2.883.591 S3.280.6391 S3.280.6391<	0 - 4.4% 2.6% 2.3% 6.3% 14.6% 7.0% 6.5% 18.8% 17.9% (2005.43% 571.911 \$60.955 \$151.002 \$495.305 \$270.463 \$208.312 \$557.251 \$550.453 \$208.4										
Large C&I	518,617,62 510,008,006 510,008,006 510,745,10 521,967,097 510,500,175 518,302,000 510,745,10 510,500,006 510,745,10 520,509 510,747,10 52,250,509 510,747,10 52,250,509 510,747,10 52,250,509 510,747,10 52,250,509 510,741,10 52,500,509 510,741,10 52,500,509 510,741,10 52,500,500 510,741,	4 9.7% 3.5% 3.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1										
Supplier Receivables Purchased (for EDCs)(1) Residential												
Small C&I												
Total Total Total Revenue Billed \$ (Line 11 + Line 12)												
Residential Low Income Residential	544.374.447 538.072.946 538.244.452 537.884.922 556.24.793 564.381.175 551.366.367 545.547.435 537.510.374 550.635.626 560.967.946 545.116.266 547.948.133 546.054.789 545.133.090 544.170.174 577.607.497 560.991.494 546.954.222 544.524 544.524.542 544.524.542 544.524.542 544.524.542 544.544.544.544.544.544.544.544.544.544	0 8.1% 21.0% 18.0% 16.6% 30.0% 20.5% 18.7% 9.1% 18.2% 53,573,725 7,981,943 6.888,699 6.285,251 16,859,448 13,226,322 9,625,127 4,145,887 6,812,069 0 6.6% 2.6% 2.8% 6.3% 14.6% 7.0% 6.5% 1.88.8% 1.61.% (2203,54) 7,1911 6.60,555 16,1002 495,303 270,463 208,312 (657,215) (457,204) 7,1912 6.005 100 (457,1002 495,1005 100 100 574) 7,7910 4.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1										
Small C&I	SIEGLATZAE SIGLARRAGE SIGLARGAE SIGL	2 - 9.7% - 3.2% - 8.3% - 3.5% - 3.7% - 3.5% - 3.5% - 5.5% - 6.6% - (5.20.5.10) (1.305.10) (1.305.42) (400.20) (1.72.257) - 3.773.30 - 6.506.453 - 393.52 - 875.771 - 2 - 3.2% - 3.6% - 3.6% - 3.6% - 3.6% - 3.5% -										
\$ Revenue (Payments) Received (2) Residential	547.674.686 543.971.577 540.843.851 555.193.807 543.302.946 558.756.134 556.870.694 549.996.841 537.775.671 544.101.852 552.1771.141 548.303.049 548.845.205 543.803.622 542.374.402 542.356.344 551.410.855 566.060.461 544.083.071 533.388.857 544.011.097 528.100.90											
Low Income Residential	57757468 24571577 340243251 55219207 54330296 258226124 258270244 5597024 559702	17 2.5.5k 0.4% 4.1% 20.4% 18.2% 13.4% 12.7% 18.2% 51.170.569 1467.3551 1.680.641 7.172.538 7.901.328 7.212.538 3.591.816 6.876.225 4 -13.5% -12.7% -18.2% -5.3% 7.6% -2.6% -5.7% (534.624) (531.600) 126.555 33.076 (152.918) 213.931 (161.332) (115.344) 2 -13.6% -12.8% -3.5% -2.6% -5.7% (534.624) (345.725) (26.55.343) 141.664 (44.125) (46.030) 122.892 (61.332) 115.577.746 (1.857.736) (2.857.743) 141.664 (44.125) (46.030) 122.892 1.063.891 520.901 -2.964.10 12.96.20 1.065.891 520.901 -2.978.90 12.978.90 1.063.991 520.901 -2.978.90 1.278.900.1 1.298.902 1.063.991 520.901 -2.978.90 1.078.900 1.078.900 1.078.900 1.098.90 1.098.90 1.098.90 1.098.90 1.098.90 1.										
Large C&I	[15:00:02.41] [3:05:03:05] [3:07:07:07] [3:07:05:05] [3:03:06:05] [3:05:05:05:15:05:04] [3:07:07:00] [3:05:06:05] [3:07:07:00] [3:05:06:05] [3:07:07:02] [3:05:06:05] [3:07:07:02] [3:05:06:05] [3:07:07:02] [3:07:06:05] [3:07:06] [3:07:06:05	2 148 147 148 148 147 148 148 148 148 148 148 148 148 148 148										
Residential	338,578 339,770 350,659 317,451 367,116 356,160 350,025 393,786 341,936 378,203 388,053 357,291 386,604 365,693 362,109 383,729 388,060 360,250 370,588 386,581 363,830 226,14 27,240 28,400 30,993 27,410 31,329 29,539 28,707 31,522 26,474 28,722 30,944 31,322 29,995 28,991 28,895 30,546 30,346 37,551 30,556 31,075 27,739 22,65	8 14.2% 7.6% 3.3% 20.9% 6.0% 6.8% 5.9% 1.8% 6.4% 2.4.9% 2.5.923 11.450 66.275 21.844 24.090 20.563 77.205 21.894 2.0.90 20.563 77.205 21.894 2.0.90 20.563 77.205 21.894 77.205 21.894 2.0.90 20.563 77.205 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.894 21.905 21.205 21.905 2										
Small C&I Medium C&I Large C&I Total	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $										
Difference Between Billed and Received Reve	Jue (Line 13 - Line 14)											
Residential Low Income Residential Small C&I	[1300.18] [5.100.18] [5.100.21] [5.100.21] [5.100.21] [5.100.21] [5.100.11] [5.100.11] [5.100.11] [5.100.12] [5.100.21] [5.100.12] [1] - 725% - 3627% - 306% - 326% - 723% - 885% - 445% - 325% - 160.3% 55,00166 - 54,0796 - 307,997 - 057,000 - 34,796 - 241,569 - 35,070 - 241,570 - 241,5										
Large C&I	5353,448 5562,247 516582,017 51,6582,017 51,6582,683 5553,557 51,752,491 5407,018 51,994,411 5348,112 555,533 52,577,876 5469,336 51,203,191 52,333,047 54,984,774 54,512,094 555,520 51,003,136 54,170,86 51,956,354 526,87779 53,09333 52,762,944 52,506,433 577,276 549,947 51,751,948 51,944,411 5348,112 555,520 51,003,136 54,170,86 51,956,354 526,87779 51,003,136 54,213,047 54,958,51 51,025,551 51,025,911 52,1946,641 52,583,467 555,520 51,003,136 54,170,86 51,956,354 526,89779 55,0333 52,762,94 55,556,433 577,276 54,033 56,552 55,552 56,533 52,577,876 56,533 52,542,41 54,542,410 54,542,410 55,552 56,533 52,552,564,533 52,552,564,533 57,576,564 54,554,554 54,5	9 - 2014年 - 2824 - 2725 - 2724 - 2724 - 2724 - 2724 - 2724 - 2725 - 1225 - 27255 - 27255 - 27255 - 27255 - 2725 2 - 2725 - 2725 - 2725 - 2725 - 2725 - 2725 - 2725 - 2725 - 2725 - 27255 - 27255 - 27255 - 27255 - 27255 - 2725										
Customers on Arrearage Mgmt/Forgiveness F Residential Low Income Residential		1 356.75 310.75 310.75 310.76 310.76 310.71 2 44.5% 45.75 56.73 310.426 31.02.61 31.02.61 31.02.61 31.02.61 31.02.71 2 44.5% 45.75 56.75 50.74 57.74 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.71 3 3.00 21.54 46.55 50.64 56.78 49.65 174 174 175 10.11 10.11 10.05 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 31.02.61 10.07 10.01										
Low Income Residential	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	9 33.0% 22.1% 6.6% 21.9% 18.7% 34.5% 40.0% 49.7% 49.2% 20.5\% 20.5\%										
Large C&I Total Customers Disconnected for Non-Payment	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	I 1 1222 231 1222 1222 1222 1222 1222 12										
Residential		0 0.0% -100.0%										
Low Income Residential	$\begin{bmatrix} -20 \\ -1 \\ +5 \\ -3 \\ -3 \\ -3 \\ -3 \\ -3 \\ -3 \\ -4 \\ +4 \\ -4 \\ -4 \\ -4 \\ -4 \\ -4 \\ $	0 0 0.0% '-100.0% '-100.0% '-100.0% '-100.0% '-100.0% '-00.0% '-0.0% '										
Total Customers on Payment Plans		5 33.3% -100.0% -100.0% -100.0% -100.0% -100.0% -99.8% -97.3% -84.3% - 7.1\% - 7.1\% - 7.										
Low Income Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	5 0.5% 3.5% 3.1% 42.7% 42.6% 48.6% 48.6% 48.6% 50.2\% 50.2\% 5										
Residential Low Income Residential Small C&L Medium C&L Large C&L Total	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Image: 12 8.88 9.46.97 77.18 40.37 72.98 80.578 170.376 127.18 149.581 121 151 151 267 168.17 261.17 121 153 51 267 168.17 261.17 121 131										
Current A/R	11.052 11.052	9 2.5% 20.0% ¹ 26.7% 8.2% 41.9% 30.1% 13.7% 15.7% 13.5% ¹ 5766.399 5.112,990 6.456.095 2.293.382 14.798,123 13.073,037 5.000.135 4.828.684 3.891,239 1										
Low Income Residential	Locardanea 2-4-4990er 3-42-599(1) 24-599-10 24-599-10 24-599-10 24-599-10 24-599-11 24-691-11 24-	" <u>1</u>										
Large C&I Total Collection Effectiveness	515.252.805 514.558.453 512.554.331 514.148.294 513.854.059 514.452.44 513.554.837 514.456.249 514.326.614 513.551.607 514.356.746 515.578.50 151.2571.458 515.558.457 514.457.661 512.578.458 515.558.558 515.558 515.558 515	8 1729K 3.7% 7.4% 7.4% 18.2% 29.4% 0.7% 1.2% 3.8% (57.725.437) 539.835 933.258 1.054.010 2.510.605 4.307.938 (00.923) 1.65.844) 535.743										
Residential	63.1% 64.5% 62.2% 68.4% 66.6% 67.5% 66.3% 56.1% 60.4% 63.8% 57.4% 57.1% 52.1% 50.5% 50.1% 56.8% 56.4% 54.4% 47.2% 41.0% 33.0% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 15.5% 15.5% 15.5% 15.6% 14.3% 18.6% 13.9% 12.5% 14.6% 14.5\% 14.5\%	No. 17.3% 21.0% 19.3% 17.8% 19.3% 28.7% 76.6% 10.9% 13.5% 12.0% 13.6% 12.2% 12.6% 12.2% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 1										
Small C&I	756% 756% 761% 77.0% 77.0% 70.1% 761% 76.1% 74.5% 74.5% 74.5% 74.5% 70.1% 56.7% 62.1% 64.5% 64.5% 65.5% 55.5\% 55.5	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$										
Total	68.2% 70.1% 67.9% 72.1% 72.4% 69.8% 71.3% 61.8% 64.8% 68.0% 63.8% 62.0% 55.6% 57.4% 56.7% 58.6% 60.0% 62.3% 55.3% 48.9% 40.5%	Image: state										

ELECTRIC

Narragansett Electric Company (Electric Business) Company: ELECTRIC

Tab: Da

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

ELECTRIC

	1	<u>-</u>							2019 / 2020 Marlance (Barrent (Hanse) 2019 / 2020 Marlance (Barrent (Hanse)													
# of Customers	Mar Apr May	Jun July	Aug Sep	Oct Nov	Dec Jan	Feb Mar	Apr May	Jun	Jul Aug	Sep Oct	Nov 12/19/2020	Mar	Apr May	Jun	Jul Aug	Sep Oct	Nov Dec	Mar Apr	May Jun Jul	Aug Se	ep Oct	Nov Dec
Residential	222,692 222,614 222 20,348 20,333 20,	273 222,068 221,977 344 20,299 20,268	222,043 20,257 20,248	222,714 224, 20,320 20,	268 225,445 225 456 20,531 20	,330 225,922 226 ,537 20,563 20	,356 226,961 226, 575 20,581 21,	267 226,101 087 21,079	225,453 225,804 21,495 21,133	225,719 226 21,254 20	771 227,574 228,1 440 20,148 19,5	89 <u>1.6%</u> 87 <u>1.1%</u>	2.0%	1.8% 1.8% 3.7% 3.8%	1.6% 1.7% 6.1% 4.3%	6 <u>1.5%</u>	1.8% 1.5% 0.6% -1.5%	3,664 4,347 227 248	3,994 4,033 743 780	3,476 3,761 1,227 876	3,385 4,057 1,006 120	3,306 (308)
Small C&I	$ = \frac{18,657}{5,102} = \frac{18,643}{5,104} = \frac{18}{5},$	600 18,536 18,504 100 5,101 5,102 771 760 760	$1 = \frac{18,512}{5,102} = \frac{18,530}{5,115}$	<u>5,124</u> 5,	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$,036 19,131 19 ,170 5,182 5	,170 19,219 19, ,179 5,189 5,189 5, ,784 784 5,	160 19,074 190 5,188	<u>19,026</u> <u>5,186</u> <u>5,084</u> <u>777</u> <u>781</u>	5,068 5	149 19,260 19,2 071 5,076 5,0 780 7,00 5,0 780 7,00 7,00 7,00 7,00 7,00 7,00 7,00 7,	1.5%	1.7%	1.8% 2.9%	<u>2.8%</u> <u>3.2%</u> <u>1.6%</u> <u>-0.4%</u>	$\frac{3.2\%}{1.7\%} = -\frac{3.2\%}{1.7\%} = -\frac{3.2\%}{1.7\%}$	2.9% 2.0%	$=$ $=$ $\frac{513}{77}$ $=$ $=$ $\frac{576}{85}$	$\Gamma = -\frac{560}{90} = -\frac{538}{87} = -$	$\frac{522}{84} = \frac{594}{12}$	$= \frac{595}{(47)} = \frac{548}{(53)}$	(75)
Total # of Customers w/ Arrears	267,573 267,467 267,	088 266,773 266,620		267,532 269,	543 270,952 270	,855 271,581 272	$\frac{7.64}{,064}$ - $\frac{7.64}{272,734}$ - $\frac{7.74}{272,734}$	485 272,221	271,937 271,908	271,948 272	219 272,846 272,9	37 1.7%	2.0%	2.0% 2.0%	2.0% 2.0%	$ \frac{1.75}{1.9\%} \frac{1}{1}$	1.8%	4,491 5,267	5,397 5,448	5,317 + - 5,226 -	4,952 4,687	<u>- 3,303</u>
Residential Low Income Residential	<u>39,582</u> <u>43,164</u> <u>40,</u> <u>9,251</u> <u>9,517</u> 8,	708 39,047 40,653 320 6,961 6,591	39,147 6,512 38,855 6,705	38,524 43, 6,886 7,	264 41,424 43 428 7,835 8	,218 49,120 52 ,814 6,975 6	,486 54,860 52, ,890 7,050 6,	102 53,033 801 6,989	48,594 49,234 7,134 7,163	49,624 49 6,952 6	491 50,683 48,5 584 6,728 6,7	41 32.6% 43 -25.5%	27.1%	28.0% 35.8% -18.3% 0.4%	19.5% 25.8% 8.2% 10.0%	6 <u>27.7%</u> 21 6 <u>3.7%</u> -	8.5% <u>17.1%</u> 4.4% <u>-9.4%</u>	12,904 11,696 (2,361) (2,467)	11,394 13,986 (1,519) 28	7,941 10,087 543 651	10,769 10,967 247 (302)	7,419 (700)
Small C&I	<u>2,620</u> <u>3,513</u> <u>3,</u> <u>603</u> <u>881</u> <u>3,</u>	$\frac{2,426}{707}$ = $\frac{2,426}{561}$ = $\frac{2,650}{613}$	$-\frac{2,521}{566}$ $-\frac{2,616}{598}$	2,439 3,	243 779 — 3,204 — 2 782 — 2	,759 3,318 3 653 750 3	$\frac{4,922}{1,225}$ = $\frac{3}{1,225}$	9563,758 828876	$-\frac{3,347}{834}$ $-\frac{3,293}{662}$	3,125	083 - <u>3,376</u> 3,1 713 758 758 3,1	88 <u>52.3%</u> 70 <u>48.4%</u>	40.1%	31.7% 54.9% 17.1% 56.1%	26.3% 30.6% 36.1% 17.0%	$\frac{6}{6} - \frac{19.5\%}{6.0\%} - \frac{21}{2}$	6.4% 4.1%	<u>1,370</u> <u>1,409</u> <u>292</u> <u>344</u>	$-\frac{953}{121}$ $-\frac{1,332}{315}$ $-\frac{1}{315}$	<u>697</u> <u>221</u> <u>96</u> <u>-</u>	$\frac{509}{36} = \frac{644}{124}$	(21)
Total	<u>52,140</u> <u>57,203</u> <u>52</u> ,	101 74 87 839 49,069 50,594	<u>73</u> <u>92</u> 48,819 <u>48,866</u>	73 48,511 54,	116113 83053,35855	108 98 60,261 64	131171 ,39268,22863,	105 135 792 64,791		60,43459	103 125 1 974 61,670 59,3	25 56.0% 67 23.5%	<u>33.6%</u> <u>19.3%</u>	4.0% 82.4% 20.7% 32.0%	119.5% 53.4% 18.8% 23.9%	6 <u>7.6%</u> 4 6 <u>23.7%</u> 2	1.1% 7.8% 3.6% 12.5%	<u> </u>	<u>4</u> <u>61</u> <u>10,953</u> <u>15,722</u>	<u>104</u> <u>39</u> 9,506 <u>11,645</u>	7 30 11,568 11,463	<u> </u>
Residential Low Income Residential	$-\frac{20,231}{1,938}$ $-\frac{21,202}{1,857}$ $-\frac{16}{1,}$	$\frac{947}{391}$ - $\frac{14,456}{1,017}$ - $\frac{16,672}{1,011}$	$-\frac{14,859}{857} -\frac{15,001}{1,027}+$	<u> 15,380</u> <u> 19,</u> <u> 1,098</u> <u> 1,098</u> <u> 1,</u>	$\frac{596}{345} - \frac{18,158}{1,569} - \frac{18}{2}$	<u>,846</u> <u>23,924</u> <u>22</u> ,012 <u>1,485</u> <u>22</u>	$\frac{1971}{235}$ - $\frac{19,538}{1,161}$ + $\frac{15}{1}$	533 <u>17,519</u> 999 <u>1,023</u>	$-\frac{13,165}{757} - \frac{14,264}{840}$	15,363 15	$\frac{1946}{853}$ - $\frac{16,560}{949}$ - $\frac{15,1}{1,1}$	78	-7.8%	-8.3%21.2% -28.2%0.6%	-21.0% -4.0%	$\frac{6}{6} - \frac{2.4\%}{-13.6\%} - \frac{2.4\%}{-2.2\%}$	<u>3.7%</u> <u>-15.5%</u>	2,740 (1,664) (703) (696)	$+ - \frac{(1,414)}{(392)} \frac{3,063}{6}$	(595) (254) (17)	$-\frac{362}{(140)} - \frac{566}{(245)}$	(3,036) (396)
Small C&I Medium C&I	<u>1,625</u> <u>2,468</u> <u>1</u> , <u>358</u> <u>641</u>	548 1,188 1,550 381 308 353	1,372 1,479 318 365	1,319 2, 341 2,	190 2,104 1 554 525	,565 2,224 2 396 518 2	444 2,311 1, 575 682 1,	471 1,599 357 456	1,307 1,421 402 289	1,377 1 324 1	566 <u>1,824</u> 1,6 421 437 4	73 50.4% 79 60.6%	-6.4% 6.4%	-5.0% 34.6% -6.3% 48.1%	-15.7% 3.6% 13.9% -9.1%	6 -6.9% 11 6 -11.2% 2	8.7% -16.7% 3.5% -21.1%	819 (157) 217 41	(77) 411 ((24) 148	(243) 49 49 (29)	(102) 247 (41) 80	(366) (117)
Large C&I	24,205 $26,269$ $20,200$	52 319 17,019 19,634	<u>17,447</u> <u>17,930</u>	<u>18,186</u> <u>2</u> 3,	⁸⁸ / ₇₇₃ ⁸¹ 22,437 22	⁷⁵ ,894 <u>28,212</u> 27	<u>,311</u> <u>23,792</u> <u>18</u> ,	403 20,667	<u>113</u> 47 <u>15,744</u> <u>16,861</u>	17,999 18	<u>56</u> 77 <u>842</u> <u>19,847</u> <u>18,5</u>	79 17 12.8%	-1.0%	-17.3% 40.0% -9.4% 21.4%	-19.8% 14.6%	<u> </u>	6.7%	3,106 (2,477)	(1,916) 20 (1,916) 3,648	65 6 3,890) (586)		(3,926)
Residential Low Income Residential	<u>7,789</u> <u>9,173</u> <u>9</u> , <u>1,682</u> <u>1,490</u> <u>1</u>	340 7,505 5,875 281 957 700	6,064 5,643 542 507	<u>5,745</u> 6,		559 8,883 11 ,217 1,065 1	<u>,346</u> <u>12,508</u> <u>9</u> , 149 <u>988</u>	899 7,819 903 789	7,128 5,334 643 522	5,472	025 <u>5,663</u> <u>5,2</u>	45.7%	36.4%	6.0% 4.2% -29.5% -17.6%	21.3% -12.0%	63.0%1	2.5% -13.1%	3,557 3,335 (533) (502)	559 <u>314</u> (378) (168)	1,253 (730) (57) (20)	(171) (720) (18) (186)	(851)
Small C&I	658 608 152 118	937 <u>556</u> 501 212 <u>114</u> 118	555 <u>552</u> 120 <u>110</u>	548	481 <u>610</u> 93 <u>143</u>	662 685 138 136	994 <u>1,555</u> 208 <u>341</u>	798 539 188 135	503 359 131 99	385	401 466 4 96 114 4	47 51.1% 84 36.8%	155.8% 189.0%	-14.8% -3.1% -11.3% 18.4%	0.4% -35.3%	6 -30.3% -2 6 -35.5% -4	6.8% -3.1% 9.4% 22.6%	<u>336</u> <u>947</u> <u>56</u> <u>223</u>	(139) (24) (17) 21	2 (196) 13 (21)	(167) (39) (147) (10)	(15) 21
Large C&I		$\frac{35}{805}$ $ \frac{11}{9,143}$ $ \frac{24}{7,218}$	7,294 6,827	<u>7,032</u> 7,	<u>10</u>		<u>,728</u> <u>49</u> <u>15,441</u> <u>11</u> ,	2023 8089,305	<u> </u>	6,4 <u>27</u> 5	<u>15</u> 176,7536,3	1482.4% 0833.3%	276.9% 35.4%	-42.9% 109.1% 0.0% 1.8%	<u>37.5%</u> <u>84.6%</u> <u>16.9%</u> <u>-13.1%</u>	6 33.3% 8 6 5.9% 11	7.5% 70.0% 5.0% -13.9%	3, <u>430</u> <u>4,039</u>	$\frac{15}{3} - \frac{12}{162} - \frac{12}{162}$	1,220 <u>(956)</u>	(400) 7 (1,056)	7
Residential	<u>11,562</u> <u>12,789</u> <u>14</u> 5,631 <u>6,170</u> 5	421 17,086 18,106 648 4,987 4,880	18,224 18,211 5,113 5,171	17,399 17, 5,163 5,	15416,99616 3395,4245	813 16,313 18 585 4,425 4	,169 22,814 26, ,506 4,901 4,	670 27,695 899 5,177	28,301 29,636 5,734 5,801	28,789 28	520 28,460 28,1 292 5,286 5,0	40 57.1%	78.4%	84.9% 62.1% -13.3% 3.8%	56.3% 62.6% 17.5% 13.5%	58.1% 6	3.9% 65.9% 2.5% -1.0%	6,607 10,025 (1,125) (1,269)	12,249 10,609 (749) 190	0,195 <u>11,412</u> 854 <u>688</u>	10,578 405 11,121 129	11,306 (53)
Small C&I Medium C&I	337 93 437 122	518 682 599 114 139 142	<u>594</u> <u>585</u> <u>128</u> <u>123</u>	572	572490 132114	532 409 119 96	552 <u>1,056</u> <u>1</u> , 112 <u>202</u>	687 1,620 283 285	<u>1,537</u> <u>301</u> <u>1,513</u> <u>274</u>	1,363 1 239	116 1,086 1,0 196 207 2	68 63.8% 07 20.4%	141.6% 2 65.6% 1	225.7% <u>137.5%</u> 148.2% 105.0%	156.6% 154.7% 112.0% 114.1%	6 <u>133.0%</u> 99 6 94.3% 31	5.1% 89.9% 8.0% 56.8%	215 619 19 80	1,169 938 938 146	938 919 159 146	778 544	514
Total	17,637 19,532 20,	14 13 15 715 22,907 23,742	19 24,078 24,109	23,293 23,	<u>18</u> <u>215</u> <u>23,040</u> <u>23</u>	18 <u>11</u> ,067 21,254 23	<u>14</u> <u>22</u> <u>353</u> <u>28,995</u> <u>33</u> ,	42 581 34,819	45 35,918 37,265	36,008 35	32 31 31 156 35,070 34,5	32 0.0% 42 32.4%	<u>57.1%</u> 2 48.4%	200.0% 223.1% 62.1% 52.0%	200.0% 115.8% 51.3% 54.8%	6 <u>115.8%</u> 8 6 49.4% 5	8.2% <u>72.2%</u> 0.9% <u>51.1%</u>	<u> </u>	<u>28</u> <u>29</u> <u>12,866</u> <u>11,912</u>	2,176 13,187	22 15 11,899 11,863	13 11,855
S Arrears 30-60 Residential	\$7,200,859 \$1,735,646 \$1,708,637 \$1,715,646 \$1,708,637 \$1,150	594 \$3,077,456 \$2,539,827 703 \$600,477 \$438,602	\$1,773,304 \$303,780 \$289,911	\$1,663,539 \$309,782 \$473	457 52,963,299 55,066	087 \$7,519,310 \$8,003	,626 \$7,558,729 \$6,228, 450 \$880,753 \$742	666 \$5,407,444 \$	<u>5329 931</u> <u>5329 931</u> <u>5329 931</u>	\$2,052,523 \$250,403 \$250,403	959 \$2,408,703 \$3,188,8 054 \$274,495 \$409 9		-0.7%	19.9% 75.7%	-24.8%	<u>-</u> <u></u>	4.8%	\$802,767 (51,285) (\$736 197) (827,884)	1,035,072 2,329,988 (1) (408,416) 62,443 (1)	7,337) 330,910	360,294 517,420 (39,508) (20,718)	111,246
Small C&I	\$748,063 \$838,851 \$472, \$876,450 \$930,671 \$608,	799 \$240,877 \$200,856 277 \$373,745 \$334,711	\$147,483 \$176,237 \$230,159 \$222,365	\$146,582 \$203, \$272,219 \$377,	832 \$277,292 \$472 976 \$471,539 \$509	,861 \$718,306 \$945 ,908 \$716,930 \$819	,157 \$1,109,718 \$594, ,108 \$1,175,746 \$653,	687 \$444,685 197 \$577,265	\$201,491 \$181,741 \$353,440 \$259,508	\$176,435 \$186 \$280,501 \$307	334 \$206,463 \$295,6 189 \$331,907 \$514,0	87 26.3% 96 -6.5%	32.3% 26.3%	25.8% 84.6% 7.4% 54.5%	0.3% 23.2% 5.6% 12.8%	6 0.1% 2 6 26.1% 1	7.1% <u>1.3%</u> 2.8% <u>-12.2%</u>	\$197,094 270,867 (\$57,341) 245,075	121,888 203,808 44,920 203,520	635 34,258 8,729 29,349	198 39,752 58,136 34,970	2,631 (46,069)
Large C&I	\$418,102 \$10,979,120 \$11,788,576 \$7,924,	435 \$195,039 \$284,632 808 \$4,487,592 \$3,798,627	\$261,722 \$2,652,187 \$2,642,464	\$150,272 \$265, \$2,542,395 \$3,617,	207 659 \$351,734 \$530 \$4,702,004 \$7,661	,686 \$654,098 \$961 ,787 \$10,676,269 \$11,728	,457 51,040,094 \$488, ,799 \$11,765,040 \$8,707,	549 \$563,159 386 \$7,655,473 \$	\$858,406 4,155,758 \$3,191,908	\$324,496 \$3,084,358 \$3,155	910 \$341,397 \$518,1 456 \$3,562,965 \$4,926,7	54 130.0% 35 6.8%	48.5% -0.2%	-2.2% 188.7% 9.9% 70.6%	201.6% 93.1% 9.4% 20.4%	$\frac{24.0\%}{16.7\%} = \frac{2}{24}$	7.7% <u>28.7%</u> 4.1% <u>-1.5%</u>	\$543,355 339,691 \$749,679 (\$23,536)	(10,886) 368,120 5 \$782,578 \$3,167,881 \$3	3,774 183,926 7,131 \$539,721	62,774 41,638 \$441,894 \$613,061	76,190 (\$54,694)
S Arrears 60-90 Residential Residential	\$2,996,408 \$3,711,976 \$3,965, \$1,266,857 \$1,451,773 \$1,274	360 \$2,881,559 \$1,910,007	\$1,357,194 \$1,016,668 \$333,540 \$256,252	\$986,993 \$998,	225 \$1,090,972 \$1,989	,320 \$3,286,198 \$4,422 425 \$779,664 \$883	873 \$5,282,406 \$4,912, 309 \$858,778 \$743	495 \$4,292,420 \$	3,300,500 \$1,767,416	\$1,436,172 \$1,277	505 \$1,460,091 \$1,458,4	47.6%	42.3%	23.9% 49.0%	72.8% 30.2%	6 41.3% 29	9.4% 46.3%	\$1,426,465 1,570,430	947,135 1,410,861 1,39	0,493 410,222	419,504 290,512	461,866
Small C&I Medium C&I	\$159,921 \$11,472 \$260,754 \$260,754 \$318,	574 \$165,024 \$95,669 222 \$181,331 \$134,409	- \$80,999 \$125,802 \$57,463 \$90,413	\$88,765 \$98,267 \$62, \$112,	896 749 \$60,699 \$267 \$140,315 \$147	,240 \$171,503 \$283 ,375 \$164,659 \$260	598 5583,521 \$471, 105 \$492,772 \$430,	388 \$328,360 998 \$339,682	\$222,384 \$267,272 \$147,788	<u>\$93,639</u> \$128,885 \$134	310 \$95,855 \$88,3 232 \$139,030 \$127,8	156 77.3% 179 51.7%	152.4%	70.4% 99.0% 35.4% 87.3%	132.5% 46.7% 98.9% 17.5%		6.1% 52.4% 6.6% 23.3%	\$123,676 \$88,633 232,018	<u>194,814</u> <u>163,336</u> <u>1</u> 112,776 <u>158,351</u> <u>1</u>	6,715 2,863 37,847 21,986	<u>36,176</u> (5,455) 38,472 35,965	32,959
Large C&I	\$102,822 \$160,122 \$347, \$4,697,481 \$5,815,794 \$6,182,	770 \$100,384 \$122,770 074 \$4,139,926 \$2,759,681	<u>\$93,987</u> \$1,991,521 \$1,544,350	\$72,373 \$70, \$1,495,048 \$1,528,	317 \$71,962 \$167 239 \$1,727,569 \$3,175	,860 \$170,875 \$214 ,219 \$4,572,899 \$6,064	,437 \$481,786 \$282, ,412 \$7,699,263 \$6,840,	599 \$279,187 674 \$5,923,473 \$	\$463,753 \$209,707 4,827,450 \$2,558,138	\$125,812 \$92 \$2,011,093 \$1,780	,702 \$94,995 \$104,1 ,674 \$2,046,956 \$2,003,3	22 108.6% 57 29.1%	200.9% 32.4%	-18.7% 178.1% 10.7% 43.1%	277.7% 123.1% 74.9% 28.5%	6 <u>1.8%</u> 21 6 30.2% 15	8.1% <u>35.1%</u> 9.1% <u>33.9%</u>	\$111,615 321,664 \$1,366,932 \$1,883,469	(65,171) 178,803 34 \$658,600 \$1,783,547 \$2,06	0,983 115,720 7,769 \$566,617	2,258 20,329 \$466,743 \$285,626	24,678 \$518,717
S Arrears 90> Residential Investment al	\$6,813,963 \$7,830,917 \$9,003, \$4,307,125 \$4,916,320 \$5,007	338 \$10,699,689 \$11,504,375	\$11,636,276 \$4,795,950 \$4,850,687	\$11,010,707 \$10,909, \$4,840,767 \$4,909	682 \$10,846,954 \$10,882 807 \$4,882,740 \$5,037	,050 \$11,236,484 \$12,570	628 \$15,268,224 \$17,994, 983 \$4,946,396 \$5,175	982 \$19,733,248 \$2 773 \$5 507 805 \$	1,409,223 \$22,773,142 5 169 330 \$6 323,099	\$22,454,090 \$6 019 572 \$5 604	591 \$22,382,499 \$22,639,1	42 84.5%	95.0%	99.9% 84.4%	86.1% 95.7% 34.1% 31.8%	6 <u>96.2%</u> 10 24.1% 11	3.1% 105.2%	\$5,756,665 7,437,307	8,991,644 9,033,559 9,90 158,619 856,008 1,50	4,848 11,136,866 11	1007,477 11,349,884	11,472,817
Small C&I	\$145,300 \$181,652 \$241, \$480,032 \$517,823 \$543,	835 \$293,428 \$306,768 665 \$572,924 \$598,724	\$279,812 \$276,551 \$587,846 \$610,653	\$267,417 \$283, \$616,734 \$618,	727 \$263,415 [\$261 104 \$665,595 \$669	,213 \$399,245 \$454 ,443 \$630,001 \$684	,513 5643,728 \$945, ,269 \$871,532 \$1,047,	818 \$1,067,184 \$ 645 \$1,153,007 \$	1,158,516 \$1,193,228 1,076,188 \$1,006,746	\$943,743 55,004 \$924,360 \$760	005 \$736,609 \$707,3 ,678 \$777,528 \$779,6	57212.8% 1342.5%	254.4% 2 68.3%	291.1% 263.7% 92.7% 101.2%	277.7% 326.4% 79.7% 71.3%		5.3% 159.6% 3.3% 25.8%	\$309,213 462,076 \$204,237 353,709	703,984 773,756 8 503,980 580,083 4	1,748 913,416 7,464 418,900	667,192 495,588 313,707 143,944	
Large C&I	\$71,090 \$11,817,510 \$13,536,000 \$14,914,	175 \$113,044 \$128,489 166 \$16,330,881 \$17,139,270	\$159,650 \$169,949 \$17,459,535 \$17,354,454	\$199,764 \$236, \$16,935,389 \$16,957,	552 \$248,840 \$246 874 \$16,907,545 \$17,096	,060 \$164,654 \$149 ,486 \$16,666,992 \$18,331	,340 \$249,777 \$326, ,732 \$21,979,657 \$25,490,	150 \$414,869 368 \$27,876,113 \$3	\$575,777 \$758,338 0,389,034 \$32,054,553	\$771,637 \$703 \$31,113,402 \$30,192	398 \$620,914 \$615,5 289 \$30,013,000 \$29,974,9	110.1% 14 55.1%	179.9% 1 62.4%	176.0% 267.0% 70.9% 70.7%	348.1% 375.0% 77.3% 83.6%	6 <u>354.0%</u> 25 6 79.3% 71	2.1% 162.5% 8.3% 77.0%	\$78,250 160,540 \$6,514,221 \$8,443,657	207,975 301,825 44 \$10,576,202 \$11,545,232 \$13,24	7,288 598,688 9,764 \$14,595,018 \$13	601,688 503,634 9,758,948 \$13,256,900 \$	384,362
S Total Arrears	\$17,011,230 \$7,309,628 \$8,076,780 \$7,432	292 \$16,658,703 \$15,954,210 005 \$6,063,902 \$5,536,340	\$14,766,774 \$14,155,510 \$5,433,270 \$5,396,850	\$13,661,239 \$14,205, \$5,399,200 \$5,667	364 \$14,901,225 \$17,937 046 \$5,884,502 \$6,723	,458 \$22,041,992 \$24,997	,127 \$28,109,360 \$29,136, 832 \$6,685,927 \$6,661	143 \$29,433,112 \$2 255 \$6 854 550 \$	7,122,213 \$26,644,772 7,072,801 \$6,902,537	\$25,942,785 \$25,819	054 \$26,251,294 \$27,286,4	46.9%	46.8%	60.4% 76.7%	70.0% 80.4%	6 <u>83.3%</u> 8	9.0% 84.8%	\$7,985,897 8,956,453	10,973,851 12,774,409 11,10	8,003 <u>11,877,998</u> <u>11</u>	,787,275 12,157,815	12,045,930
Small C&I	\$1,053,284 \$1,053,284 \$1,251,672 \$1,527,954 \$1,709,249 \$1,470,	207 \$699,328 \$603,293 164 \$1,127,999 \$1,067,844	\$508,295 \$943,807 \$923,431	\$502,765 \$550, \$987,220 \$1,108,	455 \$601,406 \$1,001 830 \$1,277,449 \$1,326	,314 \$1,289,054 \$1,683 ,725 \$1,511,591 \$1,763	,268 \$2,336,967 \$2,011, ,482 \$2,540,049 \$2,131,	893 \$1,840,229 \$ 841 \$2,069,955 \$	1,582,391 \$1,493,815 31,696,901 \$1,414,041	\$1,213,817 \$1,032 \$1,333,746 \$1,202	100 \$1,038,926 \$1,091,4 100 \$1,248,465 \$1,421,5	13.0% 100 59.8%	86.7% 1 48.6%	10.4% 13.0% 103.0% 163.1% 45.0% 83.5%	162.3% 193.9% 58.9% 49.8%	6 <u>137.9%</u> 10 6 <u>44.4%</u> 2	5.4% 88.7% 12.6%	\$629,983 1,085,295 \$235,528 830,800	1,020,686 1,140,901 9: 661,677 941,956 6:	9,098 985,520 9,057 470,234	703,565 529,884 410,315 214,880	488,471
Large C&I	\$592,014 \$27,494,111 \$31,140,370 \$29,021,	381 \$408,466 \$535,891 049 \$24,958,400 \$23,697,577	\$451,098 \$555,225 \$22,103,244 \$21,541,268	\$422,408 \$572, \$20,972,832 \$22,103,	.077 <u>\$672,536</u> <u>\$944</u> 772 \$23,337,118 \$27,933	,605 \$989,627 \$1,325 ,492 \$31,916,160 \$36,124	,233 \$1,771,656 \$1,097, ,942 \$41,443,959 \$41,038,	298 \$1,257,216 \$ 430 \$41,455,062 \$3	\$1,897,936 \$1,349,431 \$37,804,596	\$1,221,946 \$988 \$36,208,854 \$35,128	009 \$1,057,305 \$1,237,8 418 \$35,622,920 \$36,905,0	04 123.9% 07 31.4%	86.5% 33.1%	13.7% 207.8% 41.4% 66.1%	254.2% 199.1% 66.1% 71.0%	6 <u>120.1%</u> 13 6 68.1% 6	3.9% <u>84.8%</u> 7.5% 61.2%	\$733,219 821,894 \$8,630,832 \$10,303,589	131,917 848,750 1,30 \$12,017,381 \$16,496,662 \$15,65	2,045 898,333 4,665 \$15,701,352 \$14	666,721565,601 ,667,586 \$14,155,586 \$	485,228
Billed Sales kWh or therms Residential Residential Residential Residential Residential	<u>30,225,629</u> <u>19,638,877</u> <u>12,126</u> 2,767,741 <u>1,865,536</u> <u>1,178</u>	830 6,511,837 3,918,039	3,691,457 3,828,362	5,200,410 11,944,		,622 26,891,596 24,525	004 19,615,784 15,561, 811 1,905,659 1,520,	691 6,217,087	4,176,986 3,785,797	3,540,677 5,000	072 11,070,910 N/A	-18.9%	-0.1%	28.3%4.5%	<u>6.6%</u> <u>2.6%</u>	<u>-7.5%</u>	3.9%	(5,700,625) (\$23,093)	\$3,434,861 (\$294,750) \$2 \$3,434,861 (\$294,750) \$2	58,947 _ \$94,340 _ (\$287,685) (\$200,338)	(\$873,781)
Small C&I Medium C&I	<u>2,767,741</u> <u>1,805,356</u> <u>1,176</u> <u>4,369,166</u> <u>2,589,125</u> <u>1,452</u> <u>9,051,667</u> <u>6,554,544</u> <u>4,330</u> <u>15,201,667</u> <u>12,556,705</u> <u>10,951</u>	411 712,823 436,063 039 2.571.643 1.677.653	403,080 423,719 454,178 430,464 1.612.780 1.747.327	577,000 1,437, 2.029.118 3.906;	016 3,499,214 4,590 915 7.621.224 9.299	,301 2,166,552 2,251 ,908 4,217,782 3,261 .137 8,235,337 7,447	,717 2,420,366 1,692, ,785 5,535,813 4,234,	684 <u>619,986</u> 944 2.026.609	<u>427,510</u> <u>385,012</u> <u>401,309</u> 1.495,650 <u>1.460,162</u>	<u>387,441</u> <u>1,266,775</u> <u>1,886</u>	582 1,309,879 N/A 699 3.592,991 N/A	-25.3%	-6.5%	-2.2% -21.2%	-11.7% -11.6%	6	5.1%8.8%	(1,107,449) (\$168,759) (1,603,882) (\$1,018,731)	\$342,037 (\$45,233) \$240,274 (\$92,837) (\$1 (\$95,096) (\$545,034) (\$1	(\$52,869) (\$1,051) (\$52,869) (\$152,618) ((\$43,023) (\$29,418) \$480,552) (\$142,419)	(\$127,136) (\$313,924)
Large C&I	15,291,684 13,626,795 10,861 61,705,885 44,274,878 29,949,	356 8,829,224 7,561,847 525 19,294,068 14,013,028	7,845,442 14,006,936 14,092,890	7,842,603 10,217, 16,177,326 28,541,	514 13,859,532 15,936 983 52,018,154 65,125		,102 12,555,855 11,010, ,418 42,033,477 34,020,	029 8,191,904 274 17,678,894 1	7,276,786 7,258,849 3,761,944 13,299,693	7,606,579 7,698 13,180,881 15,629	322 9,417,680 N/A 388 26,493,171 N/A	-9.1% -16.7%	-7.9% -5.1%	1.4% -7.2% 13.6% -8.4%	-3.8% -7.5% -1.8% -5.0%	6 -0.7% - 6 -6.5% -	1.8% -7.8% 3.4% -7.2%	(1,393,582) (\$1,070,939) (10,321,467) (\$2,241,401)	\$148,673 (\$637,321) (\$21 \$4,070,749 (\$1,615,174) (\$2	5,061) (\$586,592) 1,084) (\$707,243) ((\$56,439) (\$144,280) \$912,009) (\$547,938) (\$	(\$799,834) (\$2,048,812)
Billed Total Revenue \$ Residential	\$35,010,855 \$25,373,381 \$18,235,	807 \$11,664,183 \$10,271,171	\$9,375,011 \$9,776,353	\$13,100,990 \$17,644,	831 \$31,544,477 \$41,236	780 \$32,296,773 \$31,973	555 \$26,914,357 + \$23,384,	632 \$11,644,057 \$1	1,039,343 \$9,241,523	\$8,203,395 \$11,511	500 \$15,670,984 \$17,854,6	-8.7%	6.1%	28.2% -0.2%	7.5% -1.4%	6	2.1%	(\$3,037,299) \$1,540,975	\$5,148,825 (\$20,126) \$70	8,172 (\$133,488) (\$1	(\$1,589,490) (\$1,589,490) (\$	(51,973,847)
Small C&I	<u>\$5,139,355</u> <u>\$5,139,355</u> <u>\$3,392,084</u> <u>\$2,062</u> <u>\$3,392,084</u> <u>\$2,062</u> <u>\$3,392,084</u> <u>\$3,815</u> <u>\$3,392,084</u> <u>\$2,062</u> <u>\$3,392,084</u> <u>\$2,062</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,392,084</u> <u>\$3,898</u> <u>\$3,898,080} <u>\$3,898,080}</u></u>	324 \$1,218,502 \$1,166,155 858 \$2,737,896 \$2,328,065	\$1,025,342 \$1,025,342 \$2,110,454 \$2,212,348	\$1,428,174 \$2,957, \$2,787,688 \$3,444,	441 \$4,560,233 \$5,497 815 \$5,749,624 \$7,209	423 \$5,069,784 \$4,245 ,834 \$5,935,940 \$5,711	,889 \$3,223,618 \$2,523, ,672 \$4,662,598 \$3,869,	5555,641 687 \$1,194,096 \$ 397 \$2,694,414 \$	3498,709 5403,280 31,165,446 \$1,099,290 32,205,048 \$2,044,997	\$850,492 \$2,833,917 \$2,833,917	619 \$1,809,233 \$2,184,9 620 \$2,971,187 \$3,477,4	17 -17.4% 65 -20.1%	-5.0%	-22.2% -32.7% 22.4% -2.0% -0.8% -1.6%	-0.1% 7.2%	$\frac{-19.3\%}{6}$ $-\frac{-21.4\%}{28.1\%}$ $-\frac{-11}{-11}$	6.4%	(\$893,466) (\$168,465) (\$1,439,658) (\$983,040)	\$461,363 (\$29,461) (\$29,461) (\$43,482) \$83	(\$709) \$73,948 (6,983 (\$65,457)	\$230,905) (\$233,555) (\$ \$621,569 (\$370,068)	(\$1,148,208) (\$473,628)
Large C&I	\$5,096,795 \$4,395,182 \$56,213,796 \$40,787,574 \$29,670,	261 \$2,641,807 \$2,584,602 252 \$19,085,676 \$16,936,919	\$2,254,855 \$15,269,253 \$15,928,705	\$2,623,804 \$3,186, \$20,707,940 \$28,402,	488 \$5,033,011 927 \$48,878,505 \$62,162	,381 \$5,110,498 \$5,032 ,284 \$50,330,835 \$48,322	,683 \$4,125,936 \$3,845, ,679 \$40,224,042 \$34,603,	959 \$3,359,672 \$ 018 \$19,446,080 \$1	2,666,136 8,574,682 \$15,419,272	\$2,407,858 \$14,730,919 \$18,977	183 \$3,205,422 \$3,800,7 \$24,440,034 \$28,205,6	- <u>1.3%</u> 64 - <u>14.0%</u>	-6.1% -1.4%	-8.7% 27.2% 16.6% 1.9%	3.2% 16.6% 9.7% 1.0%	63.9%21	8.3% 0.6% 8.4% -14.0%	(\$64,112) (\$269,246) (\$7,891,117) (\$563,532)	(\$368,302) \$717,864 \$4 \$4,932,765 \$360,404 \$1,63	1,533 \$375,326 7,762 \$150,018 (\$1	\$90,235 \$741,379 ,197,786) (\$1,730,050) (\$	\$18,934 (\$3,962,893)
Supplier Receivables Purchased (for EDCs)(1) Residential	F +	_ L <u>A</u>	/ k							=== ==			+			J						
Small C&I			$\mathbf{i} = = = = \mathbf{i} = = \mathbf{i}$	$z = \frac{1}{4} = z$		$= \pm = = \pm = \pm$	$=$ $\stackrel{\cdot}{=}$ $=$ $=$ $\stackrel{\cdot}{=}$ $=$ $=$ $=$	ゴニニニー	= $=$ $=$ $=$ $=$ $=$ $=$	= $=$ $=$ $=$ $=$ $=$		= = = = =	======		=======	i = = = = = = = =	$=$ $\stackrel{\cdot}{\vdash}$ $=$ $=$ $\stackrel{\cdot}{\dashv}$ $=$ $=$	╡╴╴╴╴╴╴		$=$ $\stackrel{+}{=}$ $=$ $=$ $\stackrel{-}{=}$ $\stackrel{-}{=}$ $=$		
Large C&I	$E = \exists $									===!==] = = = := = :						
Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35,010,855 \$25,373,381 \$1,081,280 \$1,081,280 \$1,150	807 \$11,664,183 \$10,271,171	\$9,375,011 \$9,776,353	\$13,100,990 \$17,644,	831 \$31,544,477 \$41,236	780 \$32,296,773 \$31,973	555 \$26,914,357 \$23,384	632 \$11,644,057 \$1	1,039,343 \$9,241,523	\$8,203,395 \$11,511	500 17281466.42 \$17,854,6	798.7%	6.1%	28.2%	7.5% -1.4%	610.5%1	2.1% -2.1% -	(\$3,037,299) 1,540,975	5,148,825 (20,126) 76	8,172 (133,488) (1	(105 727) (1589,490)	(363,365)
Small C&I	<u>\$5,139,355</u> <u>\$5,139,355</u> <u>\$7,151,331</u> <u>\$5,645,638</u> <u>\$3,898,</u>	324 \$1,218,502 \$1,166,155 858 \$2,737,896 \$2,328,065	\$1,025,342 \$1,081,397 \$2,110,454 \$2,212,348	\$1,428,174 \$2,957, \$2,787,688 \$3,444,	441 \$4,560,233 \$5,497 815 \$5,749,624 \$7,209	423 \$5,069,784 \$4,245 ,834 \$5,935,940 \$5,711	889 53,223,618 52,523, 672 \$4,662,598 \$3,869,	687 \$1,194,096 \$ 397 \$2,694,414 \$	3438,703 3403,280 31,165,446 \$1,099,290 3,205,048 \$2,044,997	\$850,492 \$1,194 \$2,833,917 \$2,417	619 1981921.07 \$2,184,9 620 3198463.32 \$3,477,4	17 -17.4% 65 -20.1%	-5.0%	22.4% -2.0% -0.8% -1.6%	-0.1% 7.2% 37.7% -3.1%	6 <u></u>	6.4%	(\$2,430,380) (003,730) (\$893,466) (168,465) (\$1,439,658) (983,040)	461,363 (24,406) (29,461) (43,482) 8	(709) 73,948 (6,983 (65,457)	(103,727) (230,905) (233,555) (231,569 (370,068)	(975,520) (246,352)
Large C&I		261 \$2,641,807 \$2,584,602 252 \$19,085,676 \$16,936,919	\$2,254,855 \$15,269,253 \$15,928,705	\$2,623,804 \$3,186, \$20,707,940 \$28,402,	488 \$5,033,011 \$5,831 927 \$48,878,505 \$62,162	,381 \$5,110,498 \$5,032 ,284 \$50,330,835 \$48,322	,683 \$4,125,936 \$3,845, ,679 \$40,224,042 \$34,603,	959 \$3,359,672 \$ 018 \$19,446,080 \$1	2,666,136 \$2,630,181 8,574,682 \$15,419,272	\$2,407,858 \$3,365 \$14,730,919 \$18,977	183 <u>3321239.8</u> \$3,800,7 890 \$26,580,122 \$28,205,6	³¹ - <u>1.3%</u> 64 - 14.0%	-6.1% -1.4%	-8.7% 27.2% 16.6% 1.9%	3.2% 16.6% 9.7% 1.0%	63.9%2 67.5%2	8.3% <u>4.2%</u> 8.4% -6.4%	(\$64,112) (269,246) (\$7,891,117) (\$563,532)	(368,302) 717,864 4 \$4,932,765 \$360,404 \$1,63	1,533 375,326 7,762 \$150,018 (\$1	90,235 741,379 ,197,786) (\$1,730,050) (\$	134,752
Total Received (2)	\$36,180,267 \$32,057,050 \$23,869, \$1,201,045 \$7,680,282 \$1,487	209 \$15,823,810 \$12,853,390	\$10,820,954 \$10,070,266	\$11,290,062 \$12,353,	209 \$22,396,495 \$32,303	136 \$31,488,029 \$32,809	,496 \$27,018,896 \$24,346,	388 \$18,987,160 \$1	2,706,790 \$10,181,671	\$9,493,750 \$10,276	225 \$12,109,179 \$11,198,9	94	-15.7%	2.0% 20.0%	-1.1% -5.9%	6 <u>-5.7%</u>	9.0%	(\$3,370,771) (5,038,154) (\$313,854) (1,754,585)	477,179 3,163,350 (14	6,600) (639,283)	(576,516) (1,013,837)	(244,031)
Small C&I Medium C&I	\$1,391,045 \$2,684,383 \$1,487, \$5,478,936 \$4,677,910 \$3,281, \$7,250,633 \$6,679,212 \$5,376,	358 \$1,816,354 \$1,315,954 710 \$3,311,700 \$2,619,690	\$1,094,890 \$2,347,389 \$1,988,218		970 \$4,233,005 \$6,358	512 \$2,931,678 \$1,078 915 \$4,495,689 \$4,676 231 \$5,867,968 \$6,152		247 \$2,183,351 \$ 682 \$3,414,896 \$	\$550,539 1,314,597 2,423,654 \$2,131,642 \$2,131,642	\$1,201,622 \$2,116,487 \$2,152	398 \$342,882 \$288,0 216 \$1,258,808 \$1,176,0 170 \$2,313,246 \$1,920,3	81 -15.1%	-33.1%	-30.8% -68.3% -1.7% 20.2% -12.0% 3.1%	-49.4% -20.9% -0.1% 2.5% -7.5% -9.2%	6 32.6% -31 6 24.4%31 6 6.5% -1	8.9% -24.4% 1.8% 5.1% 1.6% -2.1%	(\$802,743) (1,546,358) (\$1,097,830) (2,409,837)	(56,111) 366,997 (645,028) 103,196 (15	(1,357) 26,971 (6,035) (215,747)	235,901 19,020 128,270 (282,776)	60,672 (48,724)
Large C&I	\$5,033,693 \$55,334,574 \$50,537,446 \$38,365,			\$2,434,946 \$2,841,882 \$18,205,038 \$18,351,	281 \$33,804,099 \$49,684	,577 \$50,041,630 \$49,410	,084 \$38,633,855 \$38,259,	133 \$28,268,641 \$1	2,423,654 \$2,131,642 2,785,844 \$2,669,934 9,781,424 \$16,501,259					-12.0% 3.1% 13.2% 6.0% -0.3% 9.1%	- <u>-7.5%</u> - <u>-9.2%</u> 18.7% - <u>-2.6%</u> -2.2% -5.7%	6 50.5%	7.7% <u>34.6%</u> 9.4% <u>1.9%</u>	(\$340,282) (1,144,556) (\$5,924,490) (\$11,903,591)	575,046 170,015 43 (\$106,243) \$2,350,290 (\$44	8,104 (71,466) 4,208) (\$1,004,206)	925,120 (217,966) \$868,505 (\$1,711,113)	687,169 \$344,511
# Revenue (Payments) Received Residential Low Income Residential	185,198 185,039 189, 15,994 22,455 18	379 171,162 194,813 958 23,829 20,927	<u>188,339</u> <u>183,726</u> 17,772 <u>17,573</u>	205,501 183,	651 <u>206,003</u> 210	,961 <u>195,069</u> 209 791 <u>34,516</u> 23	156 196,489 194, 505 20,744 22	202,340	203,429 197,356	195,248 202	422 193,345 125,8	12.9%	6.2%	2.5% 18.2%	4.4% 4.8%	6 6.3%	5.3%	23,958 11,450	4,720 31,178	8,616 9,017 (80)	11,522 (3,079) 2,018 (1,985)	9,694
Small C&I	<u> 16,683</u> <u> 16,589</u> <u> 16,589</u> <u> 18, 5,123 5,031 </u>	041 15,542 17,534 639 4,740 5,503	17,422 16,048 5,439 4,789	<u>18,739</u> <u>15,</u> <u>6,099</u> <u>4</u> ,	825 <u>18,222</u> 24 633 5,677 7	,689 <u>17,758</u> 18 ,328 5,151 5	,240 <u>15,411</u> <u>17,</u> ,422 <u>4,284</u> <u>5</u> ,	293 <u>17,714</u> 329 5,155	18,388 18,100 5,360 5,502	18,448 18 5,619 5	235 <u>16,672</u> <u>11,0</u> 296 <u>4,751</u> <u>3,0</u>	135 9.3% 117 5.8%	-7.1%	-4.1% 14.0% -5.5% 8.8%	4.9% 3.9% -2.6% 1.2%	6 <u>15.0%</u> ·	2.7% 5.4%	1,557 (1,178) 299 (747)	(748) 2,172 (310) 415	854 678 (143) 63	2,400 (504) 830 (803)	<u>847</u>
Total	791 801 223,789 229,915 232,		890 771 229,862 222,907						859 836 247,279 239,486	926 239,832 243	814 738 4 556 231,579 151,7	41 7.3% 17 15.0%		-2.6% -8.6% 3.2% 13.3%	<u>0.4%</u> -6.1% 3.2% 4.2%		5.3% <u>12.8%</u> 2.6% <u>4.4%</u>		(24) (71) 7,544 28,805	3 (54) 7,646 9,624	155 (147) 16,925 (6,518)	9,849
Residential Low Income Residential	e (Line 13 - Line 14) (\$1,169,413) (\$6,683,669) (\$5,633, \$2,424,415 (\$703,093) (\$228,	402) (\$4,159,627) (\$2,582,219) 029) (\$1,304.652) (\$501,933)) (\$1,445,943) (\$293,913) \$2,759 \$63,785	\$1,810,928 \$5,291, \$213.331 \$715.	622 \$9,147,982 \$8,933 894 \$1.266,728 \$1.032		.941) (\$104,540) (\$961, .699 \$377,837 (\$50,	756) (\$7,343,103) (\$ 360) (\$120.830)	(\$940,147) (\$51,830) (\$51,830)	(\$1,290,355) (\$197,672) \$1,235	275 \$5,206,128 \$6,655,6 570 \$482,638 \$599,7			-82.9% 76.5%	-35.4% -35.0%		1.8%1.6%	\$333,472 6,579,129 (\$2,143,717) 1,080,930	4,6/1,64/ (3,183,4/6) 9:	4,772 505,795 0,103 4,370	(996,442) (575,653) (261,457) (62,761)	(85,494)
Small C&I	(\$339,580) (\$1,285,826) (\$1,219, (\$99,302) (\$1,033,575) (\$1,477,	034) (\$597,852) (\$149,799) 852) (\$573,804) (\$291,624)) (\$69,548) \$115,677) (\$236,935) \$224,130	\$343,978 \$1,759, \$352,743 \$1,082,	305 \$1,913,183 \$772 845 \$1,516,619 \$851	,508 \$574,094 (\$430 ,603 \$67,972 (\$441	,304) \$92,067 (\$701, ,130) \$393,222 (\$862,	561) (\$989,255) 285) (\$720,482)	(\$149,151) (\$22,571) \$781,394 (\$86,645)	(\$351,130) \$91 \$717,430 \$265	403 \$725,547 \$1,008,9	26.7%	-107.2%	-42.4% 65.5% -41.7% 25.6%	-0.4% -67.5% -367.9% -63.4%	6 <u>-403.5%</u> -7 6 <u>220.1%</u> -2	3.4% -58.8% 4.7% -8.9%	(\$90,724) 1,377,893 (\$341,828) 1,426,797	517,474 (391,403) 615,567 (146,678) 1,03	648 46,977 3,018 150,290	(466,806) (252,575) 493,300 (87,293)	(1,033,758) (96,648)
Large C&I	(\$99,302) (\$1,033,575) (\$1,477, \$63,102 (\$43,709) (\$136, \$879,222 (\$9,749,872) (\$8,695,	807) (\$196,741) \$236,862 124) (\$6,832,675) (\$3,288,713)	(\$486,545) (\$2,236,212) \$594,536	(\$218,078) \$1,201, \$2,502,902 \$10,051,	981 \$1,229,895 \$887 647 \$15,074,406 \$12,477	,598 (\$147,768) \$339 ,708 \$289,205 (\$1,087	,272 \$831,601 (\$1,080, ,404) \$1,590,187 (\$3,656,	155) \$351,108 116) (\$8,822,561) (\$	(\$119,708) (\$39,753) (\$1,206,742) (\$1,081,987)				-138.0% -2002.6% -116.3%	-278.5% -58.0% -278.5% 29.1%	-150.5% -91.8% -63.3% -51.6%	6 <u>-172.2%</u> <u>-433</u> -347.5% <u>-</u>	4.7% -8.9%	\$276,170 875,310 (\$1,966,626) \$11,340,059	(943,348) 547,850 (3 \$5,039,009 (\$1,989,886) \$2,08	6,570) 446,793 1,971 \$1,154,225 (\$2	(834,886) 959,345 ,066,291) (\$18,937) (\$	(178,591) (\$1,627,747)
Customers on Arrearage Mgmt/Forgiveness Plans Residential	AMP = $\frac{261}{653}$ = $-\frac{282}{758}$ = $-\frac{1}{1}$	321 <u>312</u> <u>304</u> 013 <u>1149</u> <u>1159</u>	$1\frac{313}{1172}\frac{292}{1108}$	284	259235	223204	$\frac{195}{764} - \frac{187}{760}$	161 131 715 608	$-\frac{98}{652}$ $-\frac{77}{536}$			78 -25.3%	-33.7%	-49.8% -58.0%	-67.8% -75.4%	677.4%7	6.1% -74.1% 1.1% -60.2%	(66)(95)	(160) (181) (181) (181) (181)	(206) (236)	(226) (216) (644)	(192)
Small C&I Medium C&I												0.0%	0.0%	0.0% 0.0%	0.0% 0.0%	$\frac{6}{6} = \frac{0.0\%}{0.0\%} = \frac{1}{0}$	0.0% 0.0%	======				
Large C&I Total		<u>334 _ 1,461 _ 1,463</u>	1.4851.400 +	1,338 1,	219 1,113 1	,049992	959 - 947	876 739	750613	565		0.0%	0.0%	0.0% 0.0% 0.0% 0.0% -34.3% -49.4%	0.0% 0.0% -48.7% -58.7%	6 0.0% 0 6 0.0% 0 6			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 (713) (872)	000	0 (770)
Residential	$ \frac{1}{3}$ $ \frac{50}{13}$ $ -$	$\frac{36}{14}$ $ \frac{134}{32}$ $ \frac{62}{12}$	$ \frac{120}{37} \frac{153}{20} $	<u> </u>		$\frac{1}{1} = \frac{1}{1} = \frac{17}{3} = \frac{1}{1}$			╤╤╤╤╡			1400.0%	-100.0% -1	-100.0%	-100.0% -100.0%	6 <u>-100.0%</u> <u>-100</u> 6 -100.0% -100	0.0%	<u>14</u> (50)	(<u>36)</u> (<u>134)</u> (<u>134)</u> (<u>131)</u>	(62) (120) (13) (37)	(153) (60) (38) (35)	
Small C&I	$\begin{bmatrix} - & -\frac{19}{4} & -\frac{10}{3} & -\frac{10}{3} \\ - & -\frac{4}{4} & -\frac{10}{3} & -\frac{10}{3} \end{bmatrix}$	$ \begin{bmatrix} 1 \\ -1 \end{bmatrix} = \begin{bmatrix} -3 \\ -6 \end{bmatrix} = \begin{bmatrix} 13 \\ -3 \end{bmatrix} $	$ = = \frac{5}{1} = \frac{38}{1} = \frac{38}{2} = \frac{38}{1} = \frac{38}$	3			$\mathbb{Z}^4 \mathbb{C} \mathbb{Z} \mathbb{Z} \mathbb{I} \mathbb{I} \mathbb{Z} \mathbb{Z}$	22220				2 -78.9%	-100.0% -1 -100.0% -1 -100.0% -1	100.0% -100.0%	-100.0% -100.0% 0.0% -100.0%	6 <u>-100.0%</u> 50	0.0% 80.0%	$\frac{1}{(15)} = \frac{1}{(10)}$	$ \begin{bmatrix} & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & &$	(3) (3) (5) (1)	$ \frac{(2)}{2} = \frac{15}{1}$	
Large C&I	+	<u>52</u> <u>172</u> <u>79</u>		98						0	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<u>1</u> <u>-100.0%</u> <u>3</u> <u>-22.2%</u>	-100.0% -1	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-100.0% -100.0% -100.0% -100.0%	6 0.0% 0 6 -100.0% -7	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00 (6)(76)		(1) 0 (79) (163)	1 (193)(78)	
Residential	<u>4,871</u> <u>5,617</u> 6, 1,334 <u>1474</u>	513 6,784 6,595 843 1.783 1.614	6,311 5,977 1,627 1,643	<u>5,519</u> 4, 1,705 1	639 4496 4	,299 4,878 4	,6773,3582, 7675922	929 3,220 606 654	<u>3,412</u> <u>2,984</u> 723 <u>644</u>	2,910 3	350 3,605 3,5	35 <u>4.0%</u> 68 -42.5%		-55.0% -52.5%		6 -51.3% -3 6 -63.1% -6	9.3% -22.3% 3.0% -58.2%	(194) (2,259) (567) (882)	(3,584) (3,564) (1,237) (1 129)	3,183) (3,327) (891) (983)	(3,067) (1,037) (1,074)	(1,034)
Small C&I	$\begin{bmatrix} - & -\frac{54}{10} \\ - & -\frac{54}{10} \\ - & -\frac{57}{10} \\ - $			29 15		48 <u>46</u> 19 <u>14</u>		82 21 21 23	126 109 33 37		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	48		20.6% 66.2% 90.9% 53.3%		6 <u>396.6%</u> 50 6 <u>120.0%</u> 22	6.9% 282.5% 207.1%	$\begin{array}{c} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \end{array} \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \end{array} \end{array} \begin{array}{c} \hline \\ \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \end{array} \end{array} \begin{array}{c} \hline \\ \hline \end{array} \begin{array}{c} \hline \\ \hline \end{array} \end{array} \begin{array}{c} \hline \\ \hline \end{array} \end{array} \begin{array}{c} \hline \hline \\ \hline \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \\ \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} \end{array} \end{array} \end{array} \end{array} \end{array} \begin{array}{c} \hline \end{array} $				
Large C&I	<u>1</u> <u>1</u> <u>1</u> <u>6,270</u> <u>7,160</u> 8,						2 4 ,493 4,005 3,	<u>2</u> <u>4,007</u>	7 5 4,301 3,779	3,712 4	9 7 4,458 4,2	6 100.0% 97 -12.4%	-44.1%	0.0% 100.0% -56.8% -53.7%	-600.0% 400.0% -48.1% -52.8%	60.0%0		(777) (3,155)	2 1 (4,795) (4,641)	6 <u>4</u> 3,983) (4,226)	8 9 (3,957) (3,054)	7 (1,789)
Current A/R Residential	\$24,536,142 \$16,363,974 \$3,493,717 \$3,663,163 \$2,244,719 \$1,573,701 \$1,325	203 \$8,401,747 \$5,978,197 014 \$575,532 \$373,205	\$6,514,759 \$7,000,644 \$399,484 \$443,820	\$7,896,146 \$14,472, \$565,131 \$0077	878 \$21,135,053 \$26,094 007 \$1,486,557 \$1,061	,909 \$25,886,538 \$20,420	,361 \$18,201,596 \$15,280, .048 \$1.009.276 \$90.1	691 \$7,853,388 \$	6,998,390 \$6,772,026 \$365,336 \$342,026	\$6,463,279 \$8,293 \$385,246 \$397	017 \$12,905,975 \$18,703,4	-16.8%	11.2%	34.1% -6.5% -17.1% -26.2% -1.1% -6.8%	17.1% 3.9%	-7.7%	5.0% -10.8%	(\$4,115,780) 1,837,622 (\$2,384,668) (564,425)	3,887,488 (548,359) 1,02 (165,461) (150,974)	0,193 257,267 7,969 (57,468)	(537,365) 396,871 (58,643) (177,928)	(1,566,903)
Small C&I	\$3,663,163 \$4,907,926 \$3,551,606 \$2,446,719 \$1,325, \$4,907,926	301 \$857,290 \$648,863 533 \$1,789,006 \$1,441,078	\$685,487 \$697,801 \$1,324,570 \$1,569,761	\$806,551 \$1,814, \$1,757,928 \$2,735,	799 \$3,097,114 \$3,727 596 \$4,142,713 \$4,618	,656 \$3,747,473 \$2,882 ,656 \$4,489,686 \$3,703	, <u>196</u> <u>\$2,416,192</u> <u>\$1,614</u> , , <u>538</u> <u>\$3,600,527</u> <u>\$2,597</u> ,	758 \$799,257 682 \$1,619,086 \$	\$365,336 \$342,016 \$684,502 \$708,602 \$1,330,770 \$1,433,212	\$654,284 \$850 \$1,276,883 \$1,623	366 \$1,551,386 \$2,395,0 689 \$2,496,243 \$3,751,2	170 -21.3% 87 -24.5%	7.6%	21.8% -6.8% 6.2% -9.5%	5.5% 3.4% -7.7% 8.2%	6 -6.2%	5.4% -14.5%	(\$780,967) 171,473 (\$1,204,388) 48,921	289,457 (58,033) 3 151,149 (169,920) (1:	7,969 (37,468) 5,639 23,115 0,308 108,642	(43,517) (292,878) (134,239)	(263,413) (239,353)
Large C&I	33,633,171 32,175,103 320,7 53,663,163 52,244,719 51,325, 54,907,926 53,551,606 52,446, 52,636,702 52,236,176 51,531, 39,237,650 525,970,176 \$1,786,30	388 \$1,366,618 \$1,516,664 440 \$12,990,192 \$9,958,107	\$844,734 \$9,769,034 \$10,915,452	\$1,237,119 \$12,262,875 \$12,262,875	837 \$3,192,934 \$3,251 116 \$33,054,371 \$39,653	,478 \$2,631,929 \$2,559 ,862 \$38,067,987 \$30,674	,201 \$3,418,983 \$2,162, ,345 \$28,646,574 \$22,456,	061 \$1,924,961 745 \$12,621,250 \$1	\$938,294 0,317,292 \$1,624,483 \$10,880,339	\$1,470,047 \$1,544 \$10,249,739 \$12,698	723 \$2,362,481 \$3,860,9 998 \$20,020,766 \$29,724,0	-2.9% 83 -21.8%	52.9% 10.3%	41.2% 40.9% 27.1% -2.8%	-38.1% 92.3% 3.6% 11.4%	6 22.2% 24 6 -6.1%	4.9% <u>20.2%</u> 3.6% <u>-8.6%</u>	(\$77,501) 1,182,807 (\$8,563,305) \$2,676,399	630,673 558,343 (5 \$4,793,305 (\$368,942) \$3	8,370) 779,749 9,185 \$1,111,305 (266,690 <u>307,604</u> \$665,713) <u>\$436,123</u> (396,644 \$1,895,350
Residential		7.1% 49.2% 45.6% 5.2% 29.9% 19.2%		48.2% 4	2.6%61.9%6	5.0% <u>56.3%</u> 5	8.0% <u>48.1%</u> <u>4</u>	5.5%	<u>34.4%</u> <u>27.2%</u>	26.2%	7.5% <u>31.8%</u> 28. 2.8% 8.2% 11	.8%	-22.6%	-18.7% -20.9%	-24.7% -32.8%	6	3.6%8.6%	-14.0%	-10.7% -10.3% -9.9% -20.7%	-11.3% -13.3% -1.7%	<u>-15.0%</u> <u>-20.7%</u> 2.0% <u>2.2%</u>	
Small C&I		6.6% 73.9% 70.9% 8.1% 76.8% 71.9%	6 68.1% 67.7% 6 71.4% 68.3%	72.5% 77 72.0% 67	7.6% 84.3% 8	11.7% 78.7% 7 13.4% 79.5% 7	3.7% 56.5% 6 8.0% 61.1% 7	4.5% 54.2% 1.2% 64.3%	49.3% 43.8% 69.5% 61.1%	49.4%	3.3% 55.1% 54. 4.7% 64.6% 59.	.1%	-28.2% -23.6%	-15.8% -26.6% -8.8% -16.2%	-30.5% -35.7% -3.4% -14.3%	6 -27.0% -20 6 2.1% -10	6.5% -29.0% 0.1% -4.8%	-22.1%	-12.1% -19.6% -6.9% -12.5%	21.6% -24.3% -2.4% -10.2%	-18.3% -19.2%	-22.5%
Large C&I	<u>82.4%</u> <u>61.8%</u>	3.0% 89.2% 81.2% 8.0% 52.7% 47.3%	<u>- 87.0%</u> <u>77.0%</u> 43.6% <u>41.6%</u>	<u>86.6%</u> 80 48.7% 44	<u>0.1% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 86.0\% 86.0\% </u>	85.2% 7 4.6% 60.0% 5	8.3% 61.4% 8 8.8% 47.1% 5	73.2% 73.2% 41.0%	61.3% 64.9% 36.8% 30.3%	68.8%31.9%3	8.1% 69.7% 63. 3.4% 34.5% 31.	.2%	-25.4%	0.6% -17.9% -13.6% -22.1%	-24.4% -25.4% -22.0% -30.5%	-10.7%	9.8%		-7.9% -11.7%	19.8% -22.1% 10.4% -13.3%	-8.2% -9.7% -15.3%	

Narragansett Electric Company (Electric Business) GAS

12/19/2020

Company: Tab: Date: Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.